Investor Presentation

Second Quarter 2025

Nasdaq: CARE



LIFE LIVED FULL

Forward-Looking Statement

This information contains or incorporates certain forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements include statements relating to our financial condition, market conditions, results of operations, plans, objectives, outlook for earnings, revenues, expenses, capital and liquidity levels and ratios, asset levels, asset quality and nonaccrual and nonperforming loans. Forward looking statements are typically identified by words or phrases such as "will likely result," "expect," "anticipate," "forecast," "project," "intend," "believe," "strategy," "trend," "plan," "outlook," "outcome," "continue," "remain," "potential," "opportunity," "comfortable," "current," "position," "maintain," "sustain," "seek," "achieve" and variations of such words and similar expressions, or future or conditional verbs such as will, would, should, could or may. These statements are not guarantees of future results or performance and involve certain risks, uncertainties and assumptions that are difficult to predict and often are beyond the Company's control. Although we believe the assumptions upon which these forward-looking statements are based are reasonable, any of these assumptions could prove to be inaccurate and the forward-looking statements based on these assumptions could be incorrect. The matters discussed in these forward-looking statements are subject to various risks, uncertainties and other factors that could cause actual results and trends to differ materially from those made, projected, or implied in or by the forward-looking statements including, but not limited to the effects of: market interest rates and the impacts of market interest rates on economic conditions, customer behavior, and the Company's net interest income and its deposit, loan and securities portfolios; inflation, market and monetary fluctuations; changes in trade, tariffs, monetary and fiscal policies and laws of the U.S. government and the related impacts on economic conditions and financial markets, and changes in policies of the Federal Reserve, FDIC and U.S. Department of the Treasury; changes in accounting policies, practices, or guidance, for example, our adoption of Current Expected Credit Losses ("CECL") methodology, including potential volatility in the Company's operating results due to application of the CECL methodology; cyber-security threats, attacks or events; rapid technological developments and changes; our ability to resolve our nonperforming assets and our ability to secure collateral on loans that have entered nonaccrual status due to loan maturities and failure to pay in full; changes in the Company's liquidity and capital positions; concentrations of loans secured by real estate, particularly CRE loans, and the potential impacts of changes in market conditions on the value of real estate collateral; increased delinquency and foreclosure rates on CRE loans; an insufficient allowance for credit losses; the potential adverse effects of unusual and infrequently occurring events, such as weather-related disasters, terrorist acts, war and other geopolitical conflicts or public health events, and of any governmental and societal responses thereto; these potential adverse effects may include, without limitation, adverse effects on the ability of the Company's borrowers to satisfy their obligations to the Company, on the value of collateral securing loans, on the demand for the Company's loans or its other products and services, on incidents of cyberattack and fraud, on the Company's liquidity or capital positions, on risks posed by reliance on third-party service providers, on other aspects of the Company's business operations and on financial markets and economic growth; a change in spreads on interest-earning assets and interest-bearing liabilities; regulatory supervision and oversight, including our relationship with regulators and any actions that may be initiated by our regulators; legislation affecting the financial services industry as a whole, and the Company and the Bank, in particular; the outcome of pending and future litigation and/or governmental proceedings; increasing price and product/service competition; the ability to continue to introduce competitive new products and services on a timely, cost-effective basis; managing our internal growth and acquisitions; the possibility that the anticipated benefits from acquisitions cannot be fully realized in a timely manner or at all, or that integrating acquired operations will be more difficult, disruptive or more costly than anticipated; the soundness of other financial institutions and any indirect exposure related to large bank failures and their impact on the broader market through other customers, suppliers and partners or that the conditions which resulted in the liquidity concerns with those failed banks may also adversely impact, directly or indirectly, other financial institutions and market participants with which the Company has commercial or deposit relationships with; material increases in costs and expenses; reliance on significant customer relationships; general economic or business conditions, including unemployment levels, supply chain disruptions and slowdowns in economic growth; significant weakening of the local economies in which we operate; changes in customer behaviors, including consumer spending, borrowing and saving habits; changes in deposit flows and loan demand; our failure to attract or retain key associates; expansions or consolidations in the Company's branch network, including that the anticipated benefits of the Company's branch acquisitions or the Company's branch network optimization project are not fully realized in a timely manner or at all; deterioration of the housing market and reduced demand for mortgages; and re-emergence of turbulence in significant portions of the global financial and real estate markets that could impact our performance, both directly, by affecting our revenues and the value of our assets and liabilities, and indirectly, by affecting the economy generally and access to capital in the amounts, at the times and on the terms required to support our future businesses. Many of these factors, as well as other factors, are described in our filings with the Securities and Exchange Commission, including in the "Risk Factors" section of the Company's Annual Report on Form 10-K for the year ended December 31, 2024. All risk factors and uncertainties described herein and therein should be considered in evaluating the Company's forward-looking statements. Forward-looking statements are based on beliefs and assumptions using information available at the time the statements are made. We caution you not to unduly rely on forward-looking statements because the assumptions, beliefs, expectations and projections about future events are expressed in or implied by a forward-looking statement may, and often do, differ materially from actual results. Any forward-looking statement speaks only as to the date on which it is made, and we undertake no obligation to update, revise or clarify any forward-looking statement to reflect developments occurring after the statement is made, except as required by law.



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SECTION 01

Overview

Company History

Focused on the future.

A well-capitalized franchise with momentum

1974

Bank established de novo in 1974 as First National Bank of Rocky Mount, VA

2006

Carter Bank & Trust charter established in 2006 with the merger of ten banks

2020

Carter Bankshares, Inc. holding company established in Q4 2020 with the assets of Carter Bank & Trust

2024

Carter Bankshares, Inc. unveiled a new logo and a refreshed visual brand identity to reflect our revitalized focus Footprint

HQ

Martinsville, Virginia

64

Branches

10

Corporate Centers

Stats

\$4.8B

Assets

\$3.7B

Loans

\$4.2B

Deposits

Corporate Highlights

Completed the acquisition of two First Reliance Bank North Carolina branches

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Two Corporate Office Expansions in Winston-Salem and Gastonia, North Carolina

_

71.0% of Loan Production funded at a weighted average rate of 6.82% YTD 2025, with Construction loans of approximately \$450M funding over the next 12-18 months.

Strong Deposit Growth of 8.8%

compared to Q2'24

Strong Available Liquidity Position

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Diversified and Granular Deposit base, approximately 78.0% Retail Customers



Regional Footprint

51 Total Branches in Virginia

Total VA Deposits \$3.7B

13 Total Branches in North Carolina

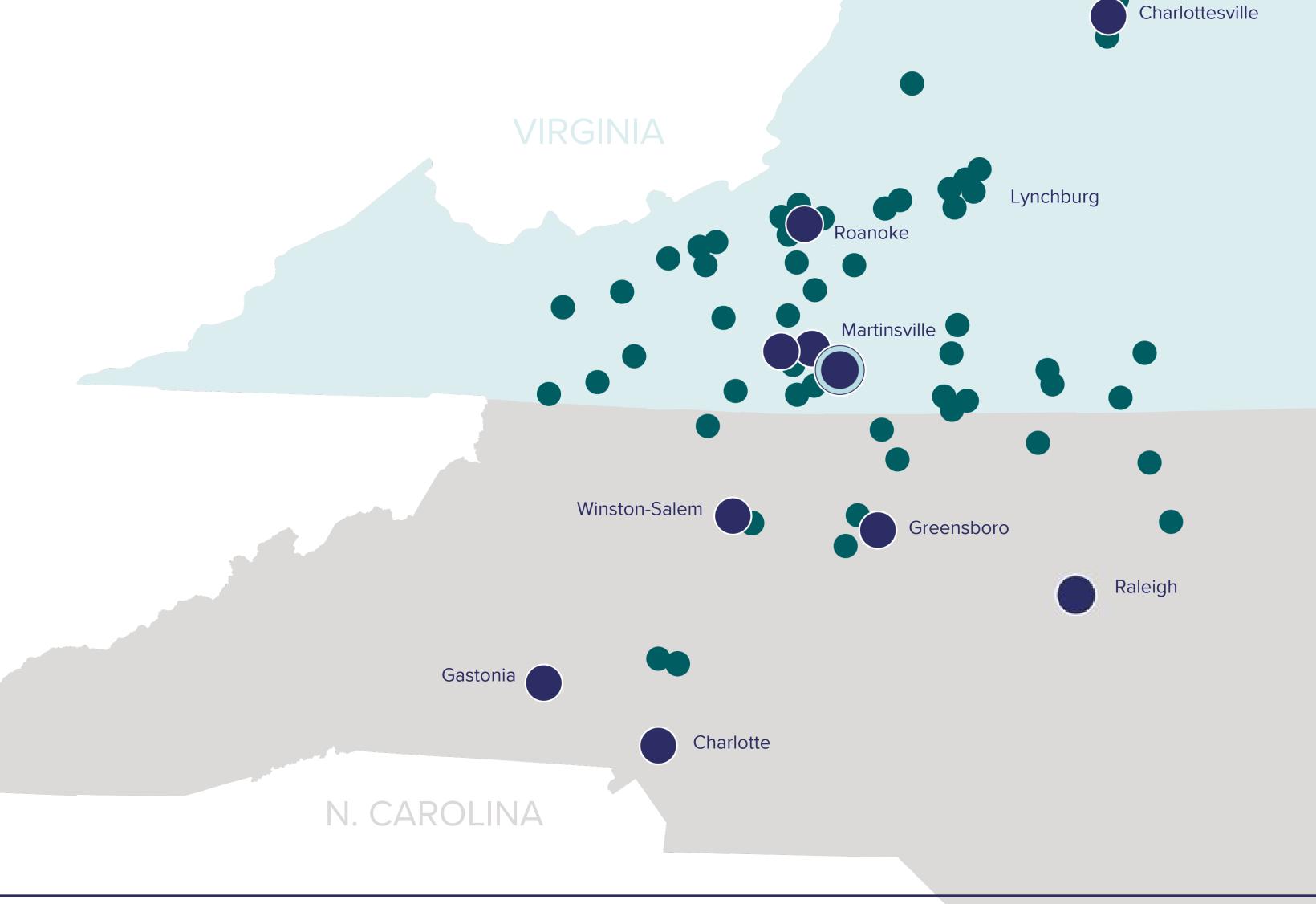
Total NC Deposits \$0.5B

Map Key



Regional Offices

Branches





Leadership Team



Litz Van Dyke

Chief Executive Officer
40 years in Industry
9 years at the Bank



President
Chief Strategy Officer
39 years in Industry
8 years at the Bank



Senior Executive Vice President Chief Strategy Officer 41 years in Industry 8 years at the Bank



Executive Vice President
Director of Regulatory Risk
Management
42 years in Industry
8 years at the Bank



Tami Buttrey

Executive Vice President
Chief Retail Banking Officer
42 years in Industry
6 years at the Bank



Paul Carney

Executive Vice President
Chief Human Resources Officer
13 years in Industry
6 years at the Bank



Jane Ann Davis

Executive Vice President
Chief Administrative Officer
41 years in Industry
41 years at the Bank



Tony Kallsen

Senior Executive
Vice President
Chief Credit Risk Officer
34 years in Industry
7 years at the Bank



Joyce Parker

Executive Assistant
39 years in Industry
35 years at the Bank



Chrystal Parnell

Executive Vice President
Chief Marketing &
Communications Officer
22 years in Industry
3 years at the Bank



Senior Executive
Vice President
Chief Operations Officer
23 years in Industry
8 years at the Bank



Senior Executive

Chief Lending Officer

36 years in Industry 7 years at the Bank

Vice President

Senior Vice President Internal Audit Director 19 years in Industry 4 years at the Bank





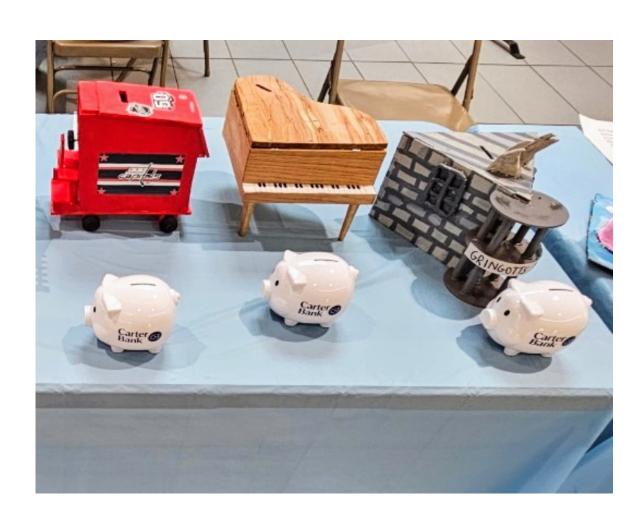
Rewarding Relationships







Corporate & Social Responsibility



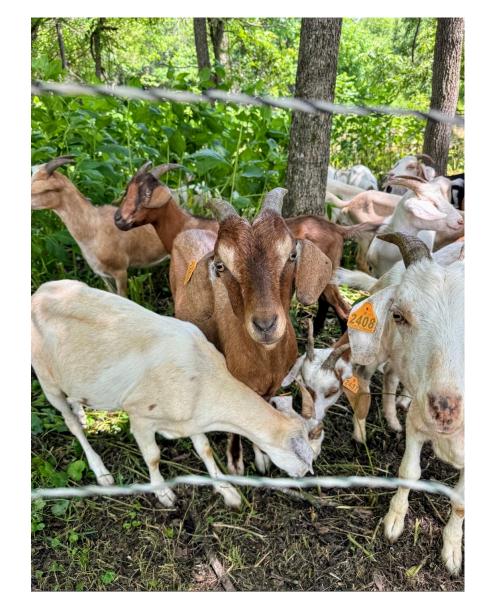
For the 6th year in a row, the bank celebrated National Financial Literacy Month by sponsoring the Chancellor Lions Club's Big Oink contest in Fredericksburg, VA.

This annual event encourages contestants from ten age groups, including an adult division, to make a "piggy bank with personality" out of any material in an effort to promote money management and savings.



The bank partnered with the Montgomery County Chamber of Commerce (VA) to award complimentary chamber memberships to four minority-owned businesses. The investment is part of a continued effort to provide opportunity to underserved communities.

Congratulations to the 2025 recipients: Ride-A-Rescue, ITT Cleaning, Anjalia Productions, and **MVEE Creations & More.**



The Facilities team engaged a local small business' herd of goats to transform a roughly 5-acre wooded area at the bank's headquarters that had become overgrown. This economical and environmentally friendly move also had an 'agritainment' factor enjoyed by our Associates.

1,314

Volunteer Community Service Hours

45

Nonprofits Supported by Associates Serving on Boards & Committees

\$473,531

Charitable Donations & Sponsorships to Nonprofits

Financial Education Classes Facilitated for 662 Students



Investment Highlights

Strong Financial Performance

- Strong Liquidity & Capital Position
- CET1 of 10.87%
- ACL coverage of 1.90%
- \$1.4B of total available liquidity
- 179.6% total available liquidity / uninsured deposits

Conservative Credit Culture

- Well-reserved with our other segment reserve for the largest lending relationship
- Excluding the largest lending relationship, credit quality remains strong and underwriting remains conservative

Attractive Markets & Customers

 Well-positioned in Virginia & North Carolina including Fast Growing Markets such as Charlottesville, Charlotte, Greensboro, Roanoke, Raleigh, and Winston-Salem.



Executing Strategic Objectives

 Investments in Human Capital, Brand & Culture, Technology, Loan & Deposit Diversification, Customer Experience, and Safety & Soundness should provide operational leverage and growth going forward



Strategic Initiatives

Superior financial performance and operational excellence.

Growing responsibly with financial safety and soundness in mind is an essential practice that enables the Bank to prosper and remain independent. We're known for our ability to provide exceptional service and build long-lasting relationships with customers. We will continue to build upon this differentiation with exceptional experiences, strong relationships, and community impact by investing in ways to improve the customer experience and gain operational efficiencies.

Grow Responsibly

Provide Exceptional Experience

Gain Operational Efficiency

Invest

We will invest in human capital strategies to enhance the associate experience. We will continue to drive efficiency and process improvement across all levels of the organization, leveraging technology and automation. We will make significant investments in the new brand strategy working on updating and enhancing the image and reputation of the Bank.

Enhance

We will focus on initiatives around enhancing technology, operations, customer experience, C&I, CRA, ESG, DEI, channel delivery, and product development. From a risk management perspective, we will strengthen change management systems and leverage the Board's ERM Committee.

Expand

We will continue strategies to deepen existing relationships and acquire new relationships in current markets. We will focus on increasing market share in target growth markets. We will focus on expanding through organic growth and opportunistic acquisition.



Expansion

Completed purchase of two North Carolina branches from First Reliance Bank

At the close of business on May 23, 2025, the Company completed the acquisition of two leased branch facilities and the deposits associated therewith, located in Mooresville, North Carolina and Winston-Salem, North Carolina, from First Reliance Bank (the "Branch Purchase"). In the Branch Purchase the Bank acquired \$55.9 million of deposits, as well as cash, personal property and other fixed assets related to the branch locations purchased, and welcomed 10 new associates to its team. The Branch Purchase did not include any loans.





Offices in North Carolina

"We are thrilled to welcome First Reliance's associates and customers to the Carter family and help the people of Winston-Salem and Lake Norman live life to the fullest.

I'm very proud of our team's hard work to ensure the smoothest transition possible for both the customers and bank associates, and we are very excited to continue building and expanding these relationships."

— Litz Van Dyke, CEO

Safety & Soundness

Capital

10.87%

Common Equity Tier 1 Ratio (CET1)

12.12%

Total Risk-based Capital Ratio

9.46%

Leverage Ratio

\$17.89

Book Value

Asset Quality

0.43%

Delinquency/Portfolio Loans

6.69%

NPL/Portfolio Loans¹

1.90%

ACL/Portfolio Loans²

0.01%

Net Charge-offs/Portfolio Loans (YTD)

Earnings

0.75%

ROA (YTD)

8.85%

ROE (YTD)

2.76%

NIM (FTE) (YTD)³

77.06%

Adjusted Efficiency Ratio (YTD)³

Liquidity

\$1.4B

Total Liquidity Sources

10.26%

Highly Liquid Assets/Total Assets

62.74%

Highly Liquid Assets/Uninsured Deposits

179.62%

Total Available Liquidity/Uninsured Deposits



¹0.40% without the largest NPL relationship, see non-GAAP reconciliation

²1.26% without the largest NPL relationship, see non-GAAP reconciliation

³ Non-GAAP Financial measure - see Non-GAAP reconciliation

SECTION 02

Financial

Balance Sheet & Income Statement

Operational Results	2Q 2025	1Q 2025	(Q/Q Change \$	2Q 2024	Υ	/Y Change \$
Net Interest Income	\$ 32,359	\$ 30,138	\$	2,221	\$ 28,092	\$	4,267
(Recovery) Provision for Credit Losses	(2,330)	(2,025)		(305)	491		(2,821)
Recovery for Unfunded Commitments	(335)	(114)		(221)	(236)		(99)
Noninterest Income	4,908	6,901		(1,993)	5,533		(625)
Noninterest Expense	29,304	28,042		1,262	27,446		1,858
Income Tax Expense	2,118	2,183		(65)	1,121		997
Net Income	\$ 8,510	\$ 8,953	\$	(443)	\$ 4,803	\$	3,707
Balance Sheet Condition							
Assets	\$ 4,784,091	\$ 4,700,287	\$	83,804	\$ 4,532,509	\$	251,582
Gross Loans	3,747,367	3,687,495		59,872	3,549,521		197,846
Allowance for Credit Losses	(71,023)	(73,518)		2,495	(96,686)		25,663
Securities	755,212	745,390		9,822	746,325		8,887
Deposits	4,222,239	4,200,927		21,312	3,881,301		340,938
Borrowings	113,500	55,000		58,500	238,000		(124,500)
Shareholders' Equity	\$ 405,635	\$ 401,766	\$	3,869	\$ 364,411	\$	41,224

\$2.2M / \$4.3M

Net Interest Income up Q/Q & Y/Y

\$(2.3)M / \$(2.0)M

(Recovery) for Credit Losses 2Q25 & 1Q25

\$3.7M

Net Income up Y/Y

\$59.9M / \$197.8M

Loan Growth up Q/Q & Y/Y

\$21.3M / \$340.9M

Deposits up Q/Q & Y/Y

\$(124.5)M

Borrowings down Y/Y



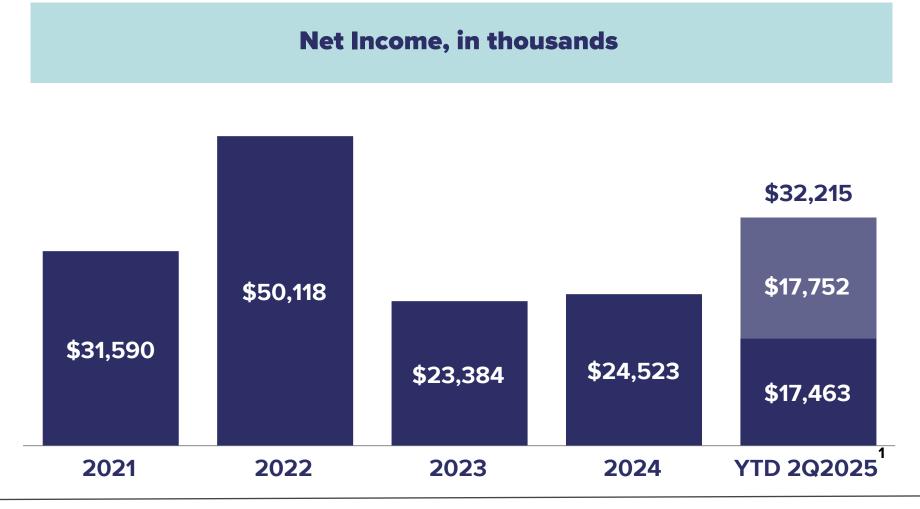
Financial / Shareholder Ratios

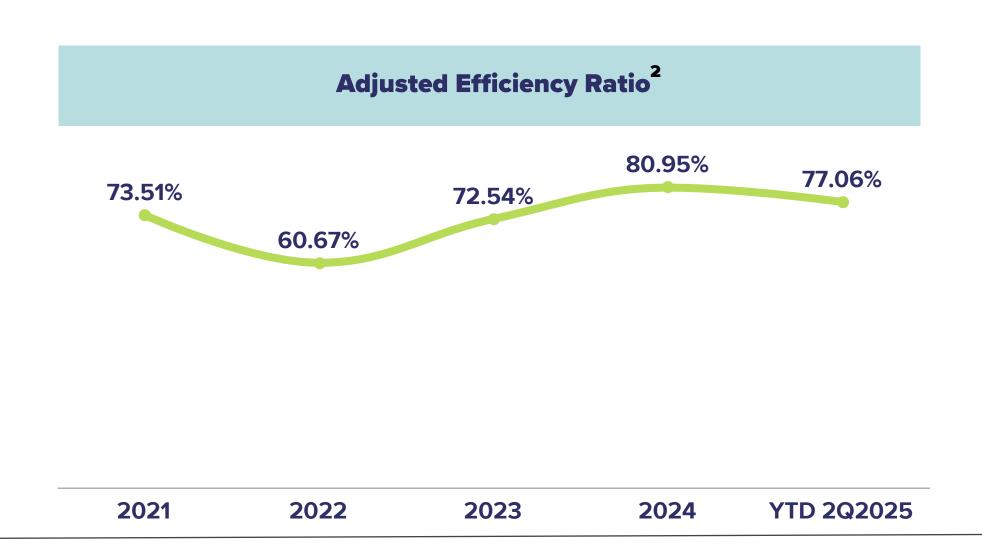
Shareholder Ratios	2	Q 2025	1Q 2025	Q/Q Change	2Q 2024	Y /Y	' Change
Diluted Earnings Per Share (QTD)	\$	0.37	0.39	\$ (0.02)	\$ 0.21	\$	0.16
Financial Ratios							
Return on Avg Assets (QTD)		0.72%	0.78%	(0.06)%	0.43%		0.29%
Return on Avg Shareholders' Equity (QTD)		8.45%	9.27%	(0.82)%	5.40%		3.05%
Net Interest Margin (FTE)(QTD) ¹		2.82%	2.70%	0.12%	2.56%		0.26%
Adjusted Efficiency Ratio (QTD) ¹		75.55%	78.67%	(3.12)%	81.33%		(5.78)%

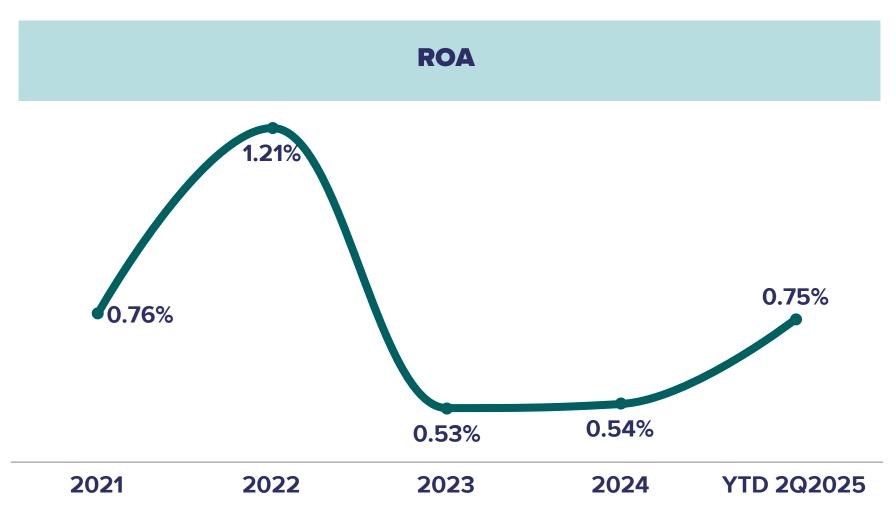
Asset Quality Ratios					
NPL / Portfolio Loans	6.69%	7.09%	(0.40)%	8.46%	(1.77)%
NPA / Total Assets plus OREO	6.73%	7.10%	(0.37)%	8.52%	(1.79)%
ACL / Portfolio Loans	1.90%	1.99%	(0.09)%	2.72%	(0.82)%
Net Chg-offs / Portfolio Loans (QTD annualized)	0.02%	0.01%	0.01%	0.04%	(0.02)%

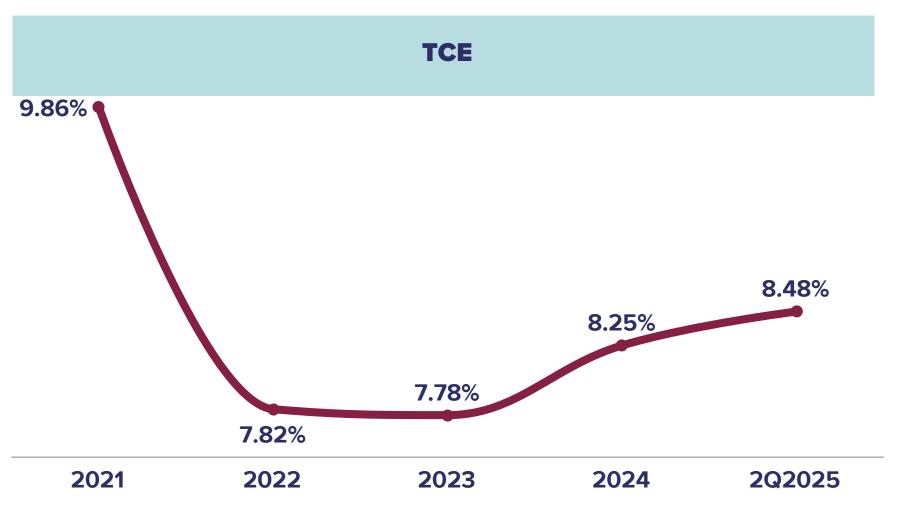
\$0.16 Diluted EPS up Y/Y 0.29% ROA up Y/Y 3.05% ROE up Y/Y 0.12% / 0.26% NIM (FTE) up Q/Q & Y/Y \$9.5M / \$6.9M Curtailment Payments made 2Q25 & 1Q25

Financial Performance Trends











¹Net Income for the six months ended June 30, 2025 is YTD annualized

² Non-GAAP Financial Measure - see Non-GAAP reconciliation

Capital Management

- Focus on maintaining a strong regulatory capital position in excess of regulatory thresholds.
- Ensure capital levels are commensurate with the Company's risk profile and strategic plan objectives.
- As of June 30, 2025 we purchased 547,332 shares of common stock under 2025 Program, effective May 1, 2025 at a total cost \$9.1 million at an average cost per share of \$16.70.

REGULATORY CAPITAL							
10.87%	12.12%	9.46%					
TIER 1	TOTAL	LEVERAGE					

		Carter Bankshares					
	Regulatory Well Capitalized	Actual	Excess (\$) (In Thousands)	Excludes Impact of Large NPL	Excess (\$) Excludes Impact of Large NPL (In Thousands)		
Common Equity Tier 1 Ratio ("CET 1")	6.50%	10.87%	\$ 183,056	12.71%	\$ 252,954		
Tier 1 Risk-based Ratio	8.00%	10.87%	120,157	12.71%	191,844		
Total Risk-based Capital Ratio	10.00%	12.12%	88,971	13.97%	161,570		
Leverage Ratio	5.00%	9.46%	214,884	10.75%	277,031		
Critically Undercapitalized Category	Tangible equity to total assets ≤ 2%						
Capital Conservation Buffer	>= 2.5% composed of CET 1						

	Actual (\$) 06/30/25	Cumulative AOCL Impact 06/30/25	Other Segment Reserve Impact 06/30/25 ¹
Book Value per Common Share	\$ 17.89	\$ (2.31)	\$ (0.85)
		\$ (3	3.16)
Adjusted Book Value ²	\$ 21.05	_	



Liquidity

\$1.4B

TOTAL AVAILABLE LIQUIDITY

Continue to maintain a strong liquidity position:

- Ongoing FHLB collateral pledging¹
- Maintain three unsecured lines of credit
- Maintain one secured line of credit
- Majority of bond portfolio is unpledged
- Available sources to leverage unpledged bonds
 - Federal Reserve Discount Window
 - Federal Home Loan Bank of Atlanta
 - Secured Federal Funds Lines

Strong coverage of uninsured deposits:

Total available liquidity / uninsured deposits 179.6%

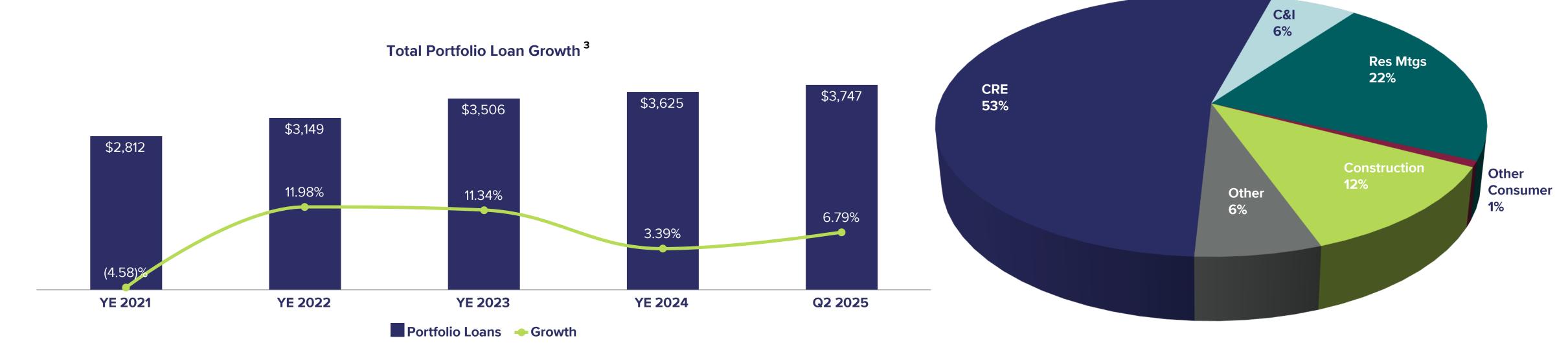
\$ in thousands	June 30, 2025	December 31, 202	24	Change
Cash and Due From Banks, including Interest-bearing Deposits	\$ 99,905	\$ 131,17	1 \$	(31,266)
FHLB Borrowing Availability ¹	731,967	735,294	4	(3,327)
Unsecured Lines of Credit	30,000	30,000)	_
Collateralized Lines of Credit	45,000	45,000)	_
Unpledged Investment Securities	438,823	418,350)	20,473
Excess Pledged Securities	59,839	33,022	2	26,817
Total Liquidity Sources	\$ 1,405,534	\$ 1,392,837	7 \$	12,697



Loan Composition

	Fo	r the Period En	Variance			
\$ in thousands	6/30/2025	3/31/2025	6/30/2024	Quarter	Year	
Commercial Real Estate	\$ 2,000,766	\$ 1,915,863	\$ 1,801,397	\$ 84,903 \$	199,369	
Commercial and Industrial	221,880	234,024	240,611	(12,144)	(18,731)	
Residential Mortgages	814,188	801,253	783,903	12,935	30,285	
Other Consumer	27,991	28,804	31,284	(813)	(3,293)	
Construction	443,573	459,285	394,926	(15,712)	48,647	
Other ¹	238,723	248,266	297,400	(9,543)	(58,677)	
Total Portfolio Loans ²	\$ 3,747,121	\$ 3,687,495	\$ 3,549,521	\$ 59,626	197,600	

- Total portfolio loans increased \$197.6M, or 5.6% YoY due to loan growth, primarily in the commercial real estate, construction and residential mortgage segments.
- 71.0% of Loan Production funded at a weighted average rate of 6.82% YTD 2025, with Construction loans of approximately \$450M funding over the next 12-18 months.
- The Other segment is down \$58.7M YOY primarily due to curtailment payments made by the Bank's largest lending relationship since these loans were placed in nonaccrual status in the second quarter of 2023.





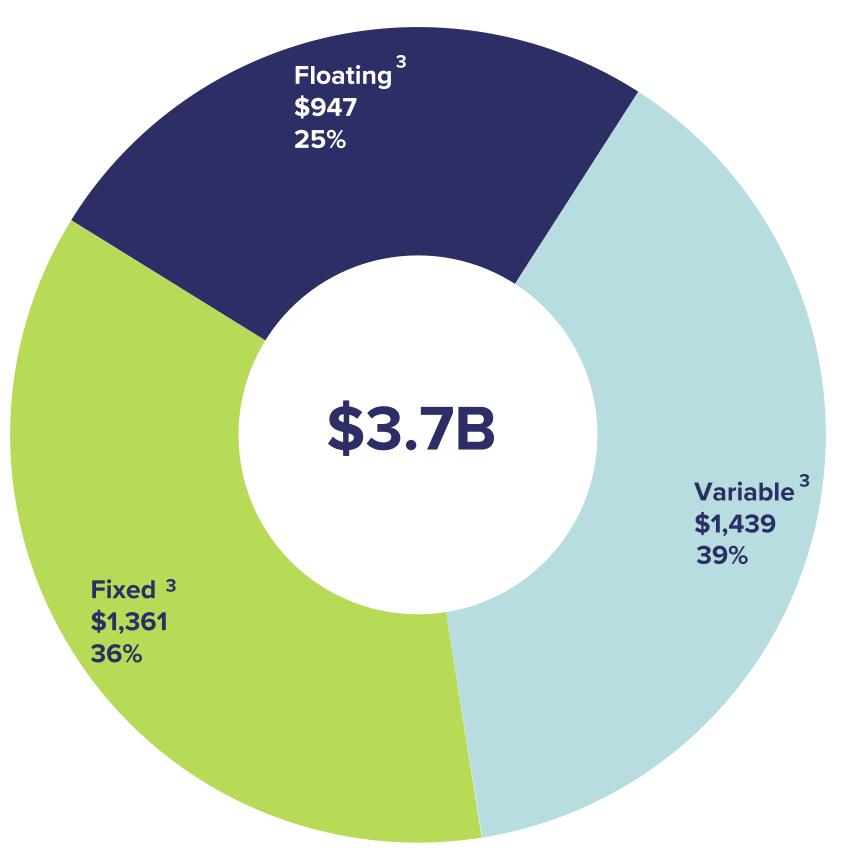
¹Other loans include unique risk attributes considered inconsistent with our current underwriting standards.

² Total Portfolio Loans is net of loans held-for-sale and Loan Portfolio Segments are sourced from Fed. Call Codes (RC-C).

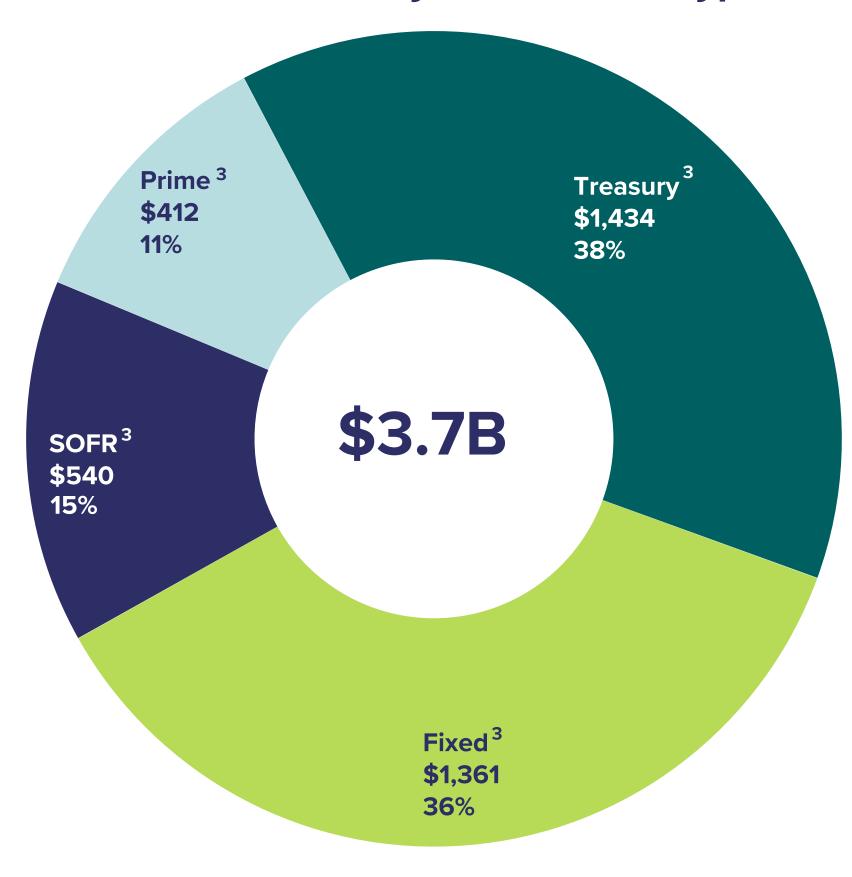
³\$ in millions

Loan Portfolio Repricing & Index 2Q2025





Loan Portfolio by Rate Index Type





²Variable Rate Loans are defined as loans with contractual interest rate terms that allow the loan to reprice at least once during the life of the loan agreement, but not more frequently than once per quarter.

³\$ in millions

Top Ten (10) Relationships (Total Commitment)

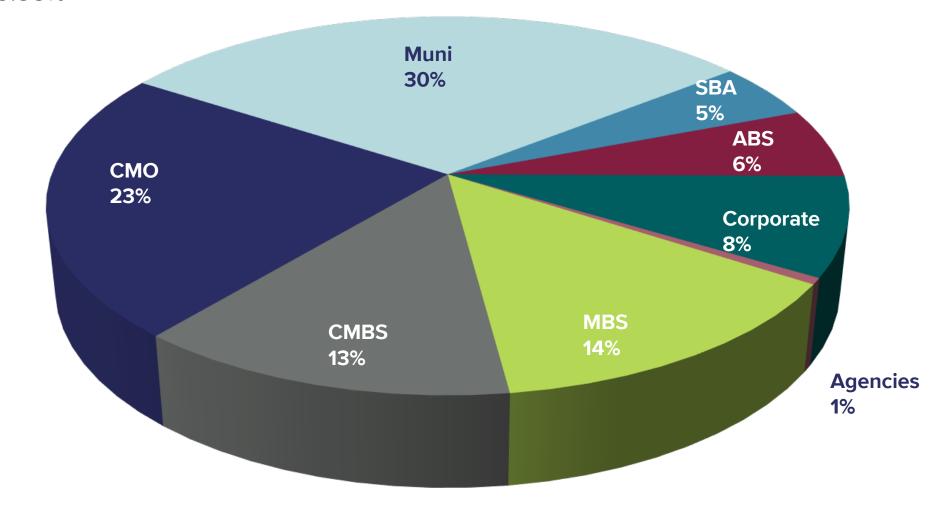
		• .				
	For the Pei	or the Periods Ending		Change	% of Gross Loans	% of RBC
\$ in thousands	6/30/2025		12/31/2024			
1. Hospitality, Agriculture & Energy	\$ 235,542	\$	251,982	\$ (16,440)	6.29%	46.34%
2. Multifamily	58,741		58,871	(130)	1.57%	11.56%
3. Office	55,426		40,462	14,964	1.48%	10.90%
4. Multifamily	51,984		51,990	(6)	1.39%	10.23%
5. Retail & Office	51,163		52,913	(1,750)	1.37%	10.07%
6. Warehouse	48,832		49,661	(829)	1.30%	9.60%
7. Retail	48,087		44,511	3,576	1.28%	9.46%
8. Long-Term Care	46,199		46,199	_	1.23%	9.09%
9. Health Care Facility	44,779		44,779		1.19%	8.81%
10. Warehouse	43,121		44,577	(1,456)	1.15%	8.48%
Top Ten (10) Relationships	\$ 683,874	\$	685,945	\$ (2,071)	18.25%	134.54%
Total Gross Loans	\$ 3,747,367	\$	3,624,826	\$ 122,541		
% of Total Gross Loans	18.25%		18.92%	(0.67)%		
Concentration (25% of RBC)	\$ 127,075	\$	125,190			



Bond Portfolio

	A mortinad	June 30, 202 Net Unrealized	25		ecember 31, 2 Net Unrealized	024
\$ in thousands	Amortized Cost	(Losses)/ Gains	Fair Value	Amortized Cost	(Losses)/ Gains	Fair Value
U.S. Government Agency Securities	\$ 23,405	\$ (507)	\$ 22,898	\$ 27,634	\$ (684)	\$ 26,950
Residential Mortgage-Backed Securities	105,587	(8,322)	97,265	106,593	(10,440)	96,153
Commercial Mortgage-Backed Securities	24,987	(390)	24,597	22,233	(646)	21,587
Other Commercial Mortgage-Backed Securities	31,004	, ,	29,578	24,064	, ,	21,970
Asset Backed Securities	122,292	(7,186)	115,106	127,978	(9,457)	118,521
Collateralized Mortgage Obligations	181,303	(8,711)	172,592	158,610	(10,022)	148,588
States and Political Subdivisions	262,578	(33,410)	229,168	262,879	(41,698)	221,181
Corporate Notes	70,750		64,008	70,750		63,450
Total Debt Securities	\$ 821,906		\$ 755,212	\$ 800,741		\$ 718,400

- The bond portfolio is 100% available-for-sale.
- Our portfolio consists of 45.1% of securities issued by United States government sponsored entities and carry an implicit government guarantee.
- States and political subdivisions comprise 30.3% of the portfolio and are largely general obligation or essential purpose revenue bonds, which have performed very well historically over all business cycles, and are rated AA and AAA.
- At June 30, 2025, the Company held 58.2% fixed rate and 41.8% floating rate securities.
- The material improvement in unrealized losses was largely due to bond maturities, amortizations and lower intermediate-term interest rates.
- Securities comprise 15.8% of total assets at June 30, 2025.
- Shorter maturity profile with an average life of 5.03 years; less interest rate risk with an effective duration of 3.78; and higher than peer book yield of 3.38%



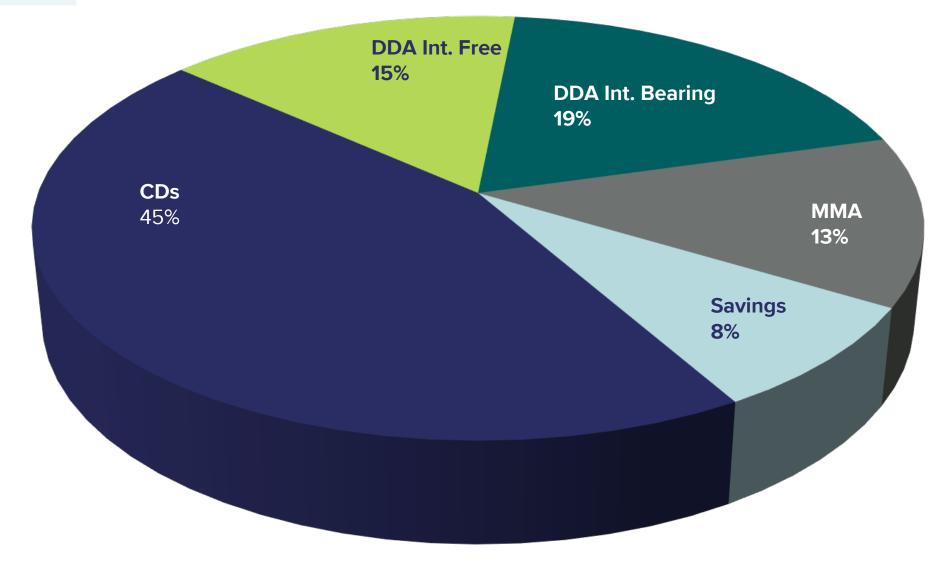


Deposit Composition

		For the Period Er	Va	Variance			
\$ in thousands	6/30/202	25 3/31/2025	6/30/2024	Quarter	Year		
Lifetime Free Checking	\$ 635,1	92 \$ 631,714	\$ 653,296	\$ 3,478	3 \$ (18,104)		
Interest-Bearing Demand	805,0	794,059	565,465	10,954	239,548		
Money Market	544,7	528,381	500,475	16,383	3 44,289		
Savings	343,6	59 353,394	399,833	(9,735)	(56,174)		
Certificates of Deposits	1,893,6	511 1,893,379	1,762,232	232	131,379		
Total Deposits	\$ 4,222,2	39 \$ 4,200,927	\$ 3,881,301	\$ 21,312	\$ 340,938		

- Total deposits increased \$340.9M YoY
- Diversified and granular deposit base, approximately 78.0% Retail Customers
- Approximately 81.5% of Deposits, including Collateralized Muni deposits are FDIC Insured
- Partnership with IntraFi for available coverage over \$250K FDIC insured limit





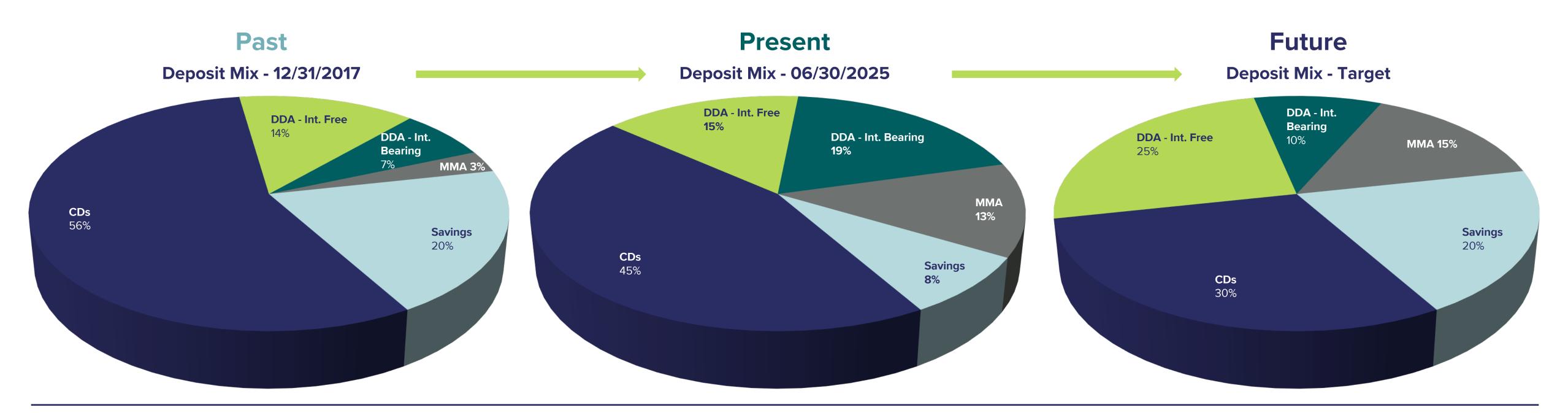


¹Period end balances at, \$ in millions As of June 30, 2025 \blacksquare 25

Deposits

Goal is to enhance and diversify funding sources with a focus on lower cost/core relationships (both retail and commercial):

- Deposits currently stand at \$4.2B
- •CD Portfolio (\$1.9B) is relatively short with 77.8% of the retail portfolio scheduled to mature within 12 months and 97.6% of the retail portfolio scheduled to mature within 24 months, allowing for opportunities to lower deposit costs quickly when short term rates begin to ease
- Multiple strategies are in place to grow all non maturity deposit accounts with a focus on lower cost of funds
- Established product road map and working to expand deposit offerings for retail and commercial customers

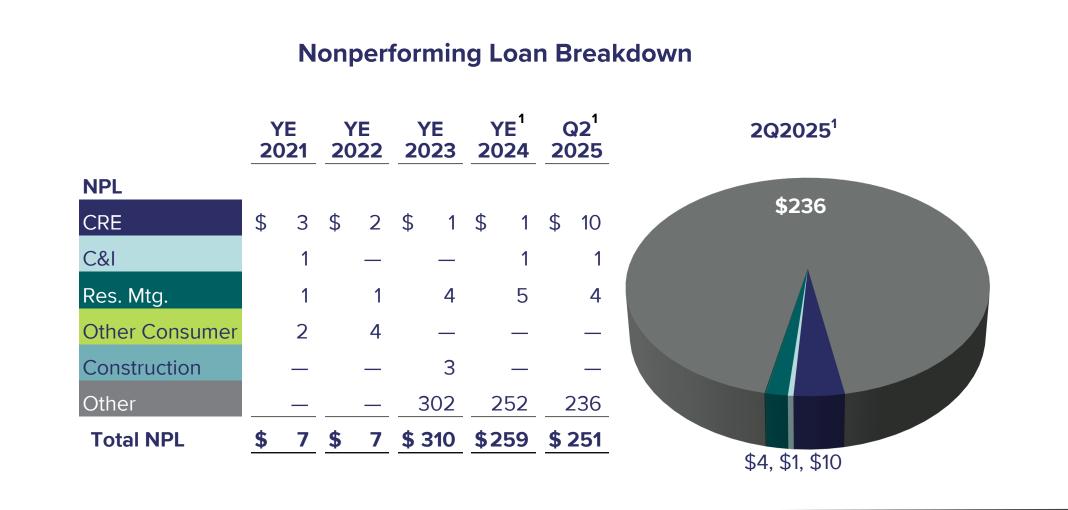


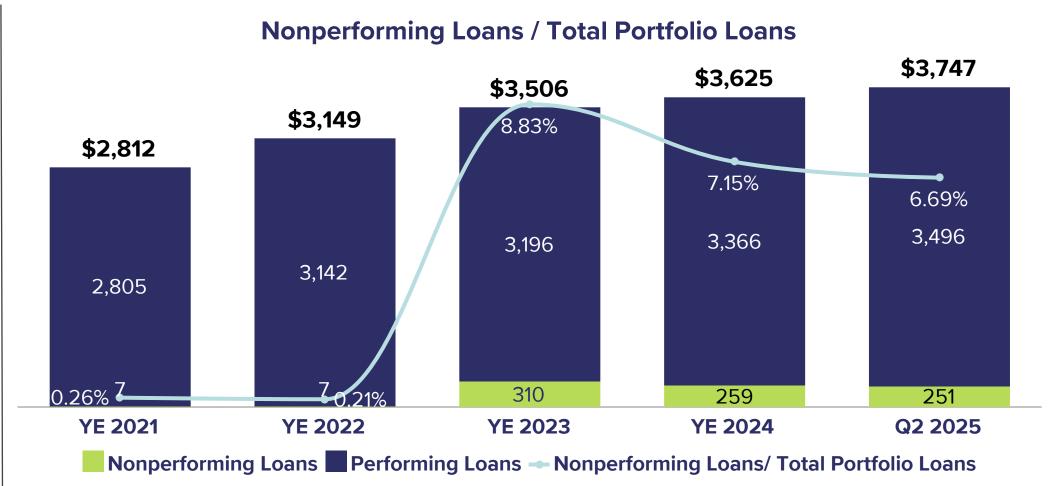


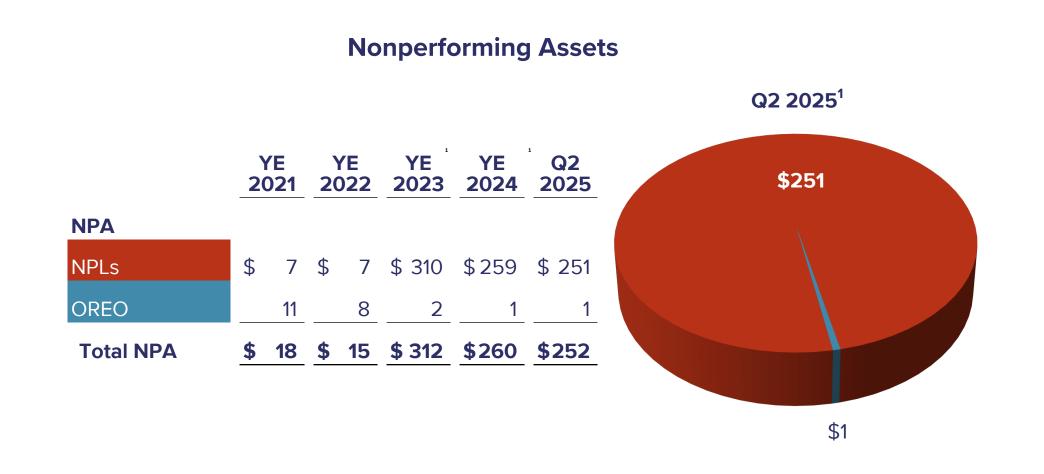
SECTION 03

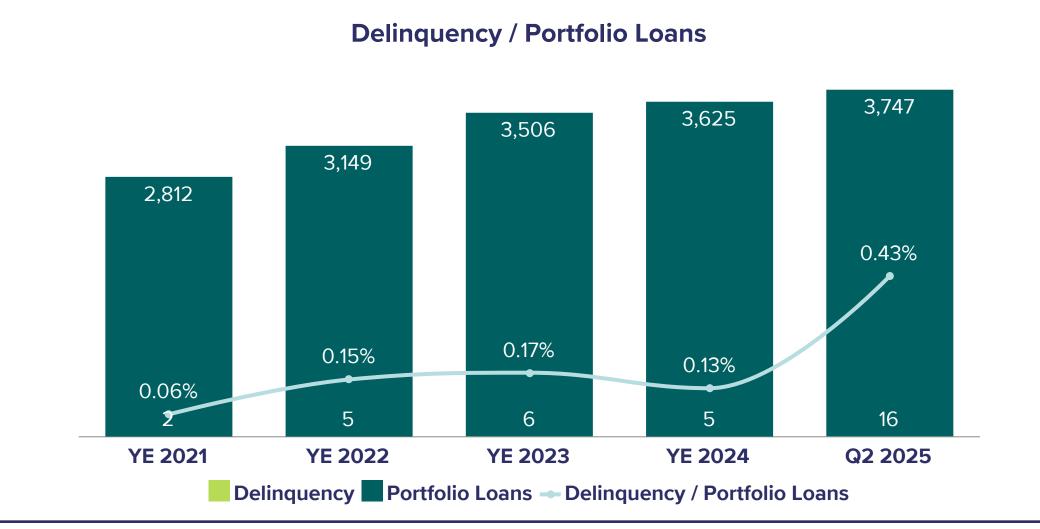
Asset Quality

Asset Quality





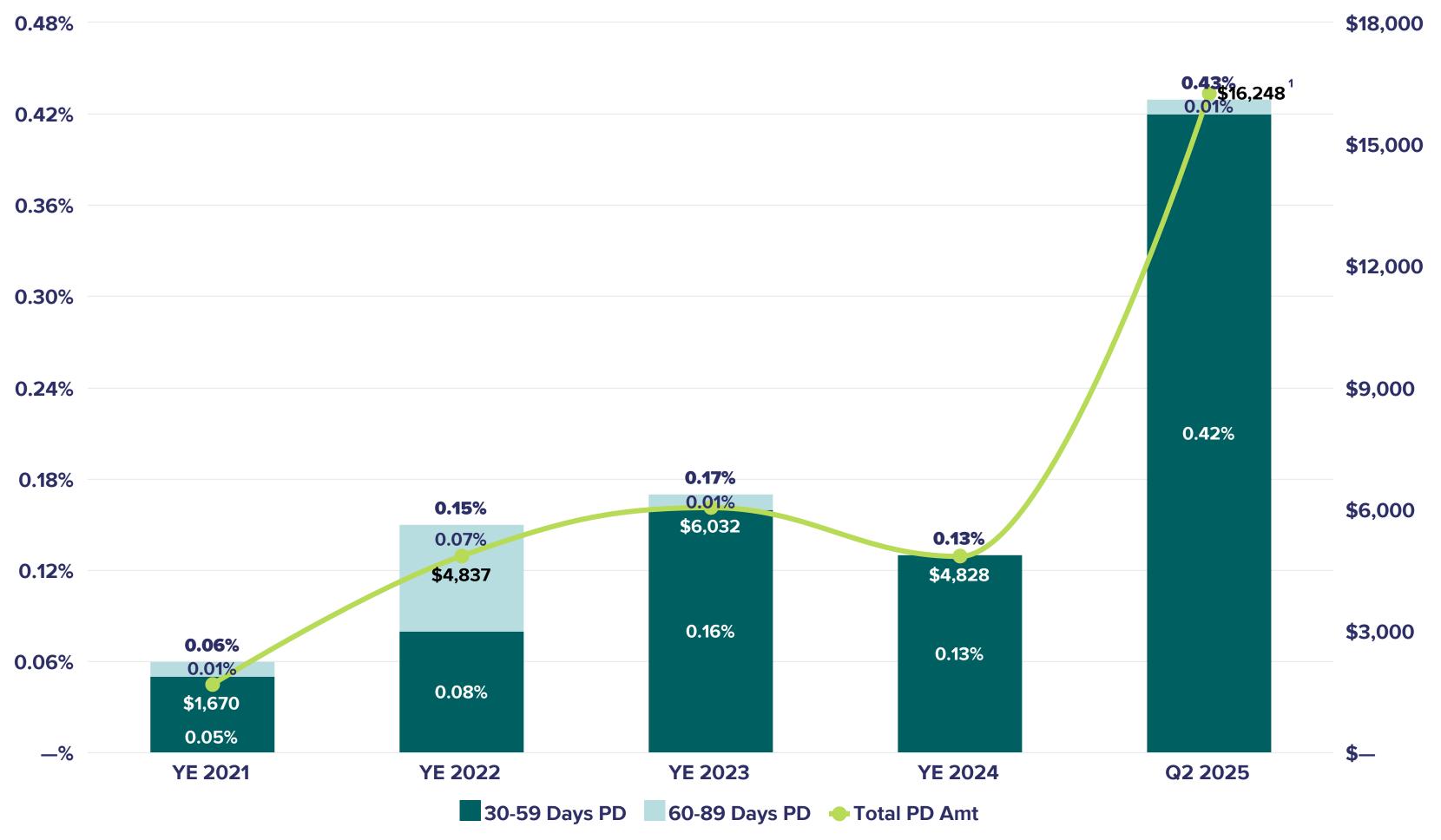






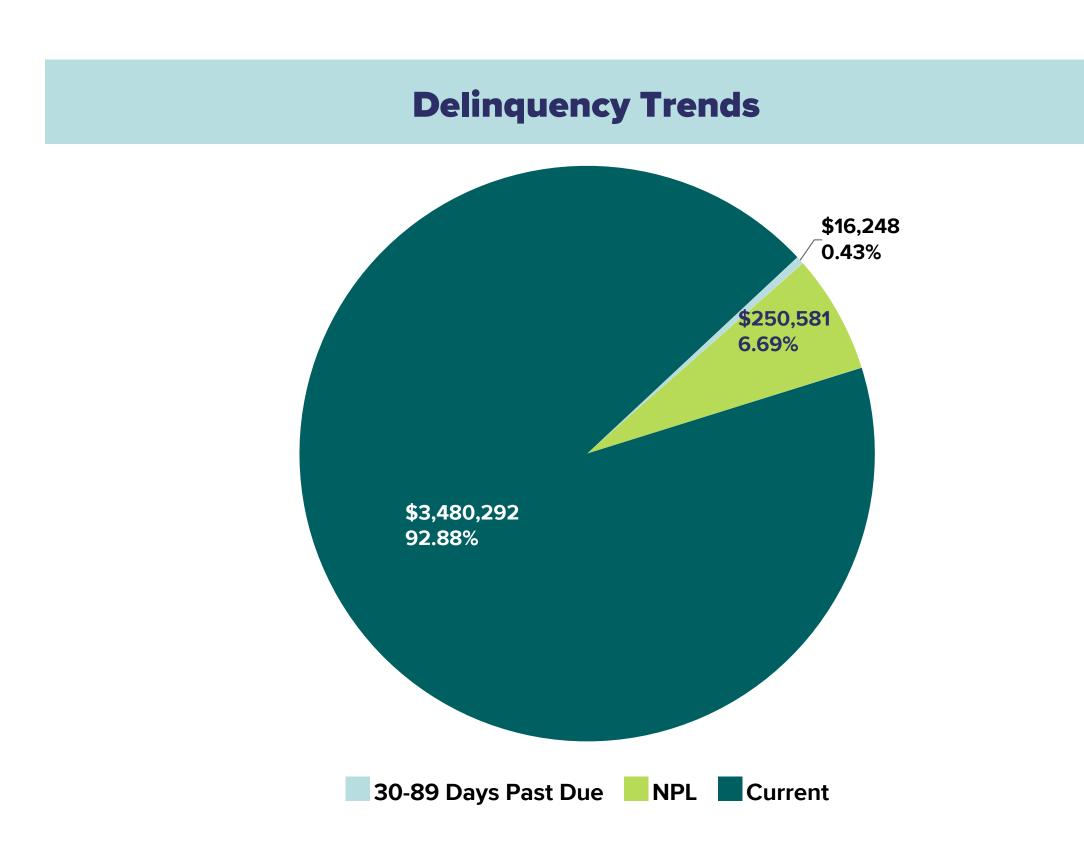
Delinquency Trends

Past Due Loans / Total Portfolio Loans





Delinquency Trends



June 30, 2025

\$ in thousands	Current	30-89 Days Past Due	NPL	To	otal Portfolio Loans
Commercial Real Estate	\$ 1,983,106	\$ 8,047	\$ 9,613	\$	2,000,766
Commercial and Industrial	220,616	216	1,048		221,880
Residential Mortgages	806,887	3,159	4,142		814,188
Other Consumer	27,734	228	29		27,991
Construction	438,768	4,598	207		443,573
Other ¹	3,181	_	235,542		238,723
Total	\$ 3,480,292	\$ 16,248	\$ 250,581	\$	3,747,121

COMMENTARY:

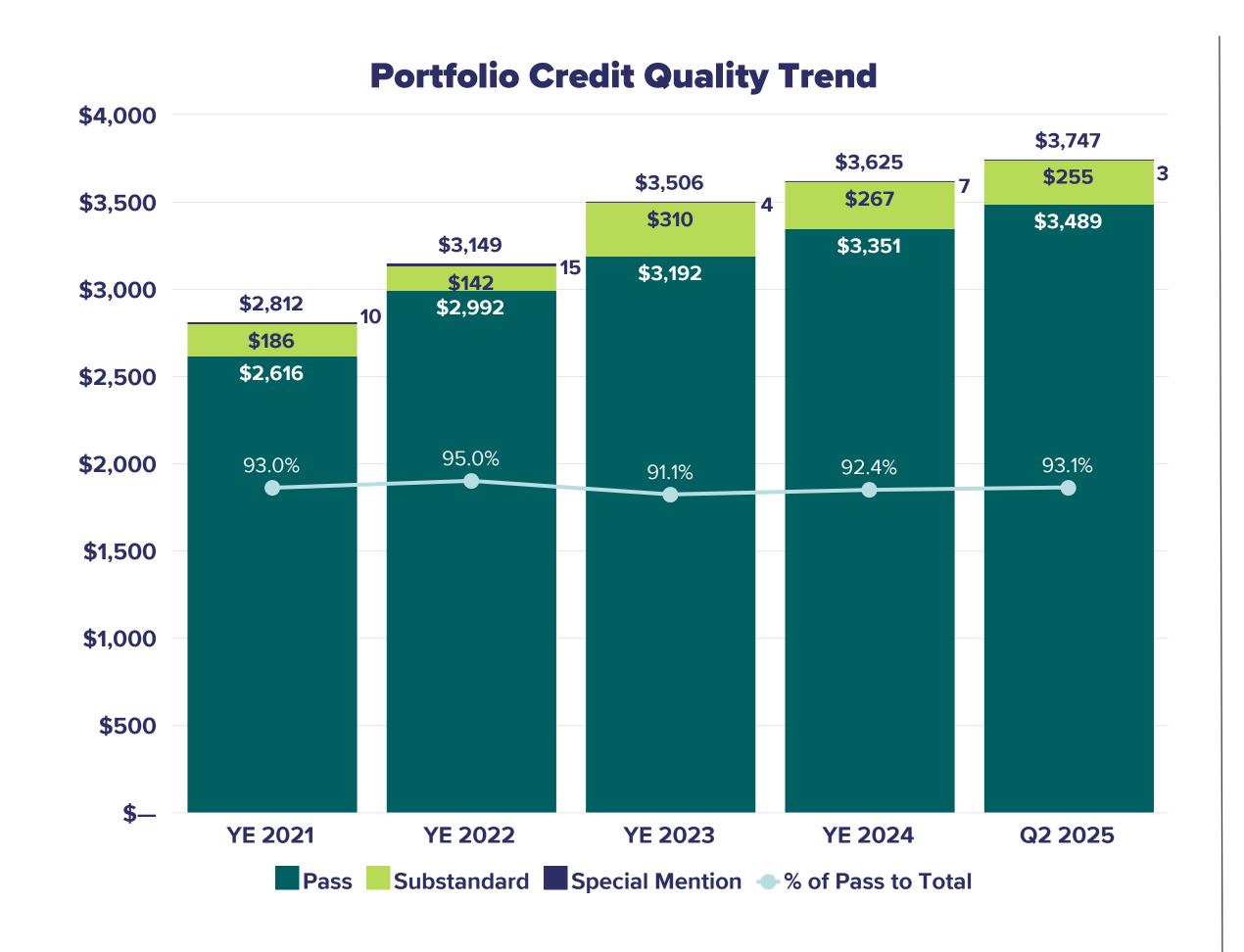
- The \$235.5M commercial loans placed in "Other" which comprises the largest lending relationship represents 94.0% of the total nonperforming loans
- Excluding the largest lending relationship, the Q2 2025 NPL ratio is significantly better than peers (0.40% vs 0.67%) and the delinquency ratio is the same as peers (0.43% vs 0.43%)

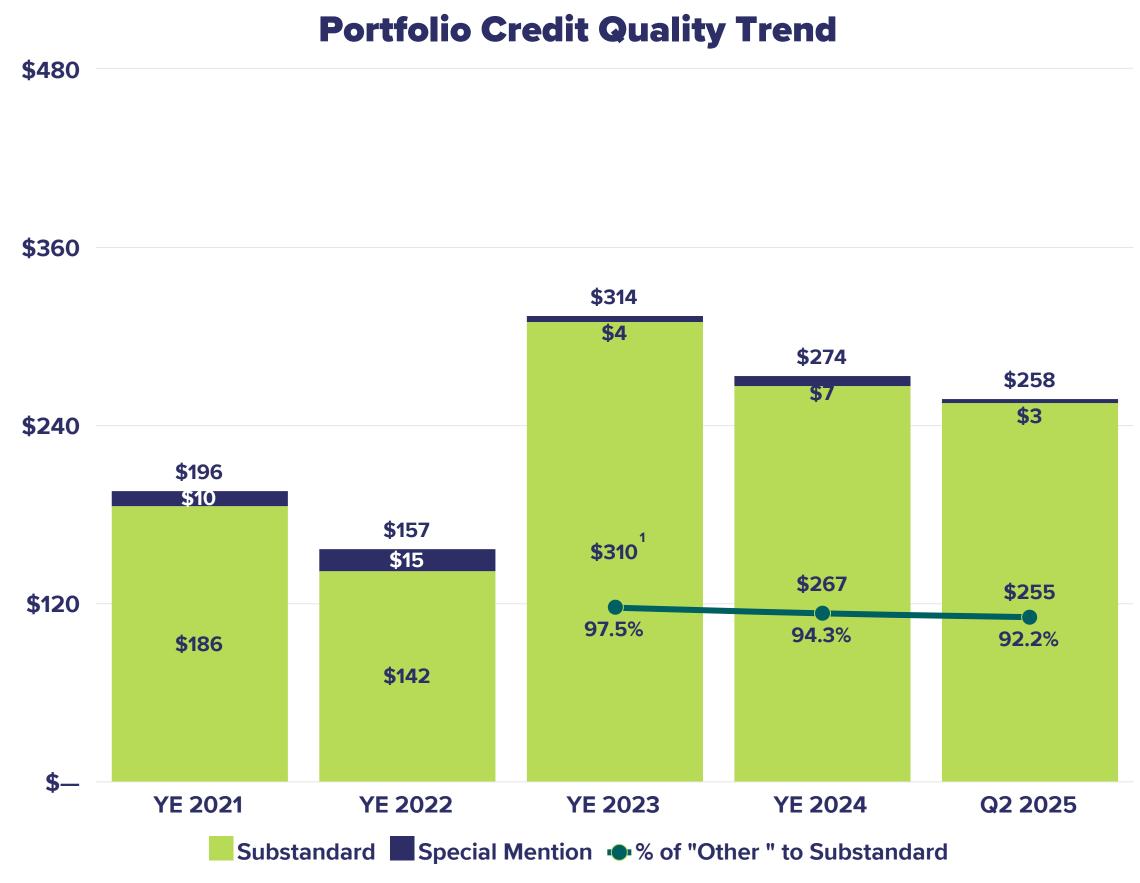
Nonperforming Relationships

		Nonaccrual Balance				Change	Commonto	
\$ in thousands		6/30/2025		12/31/2024		Change	Comments	
1. C	Other	\$ 235,542	\$	251,982	\$	(16,440)	Other	
2 (CRE	9,495		_		9,495	Commercial Property	
3. F	Residential Construction	2,018		2,053		(35)	Residential Construction	
4. (Commercial & Industrial	1,004		1,026		(22)	Purchase Business Equipment	
5. F	Residential	370				370	Residential Mortgage Loan	
6. F	Residential	_		527		(527)	Residential Mortgage Loan	
7. C	CRE			419		(419)	Commercial Property	
S	ubtotal: Top 5 Nonaccrual Loans	\$ 248,429	\$	256,007	\$	(7,578)		
Т	otal Nonaccrual Loans	\$ 250,581	\$	259,349	\$	(8,768)		
	op 5 Nonaccrual Loans / Total Nonaccrual oans	99.14%		98.71%		0.43%		
Т	otal Portfolio Loans	\$ 3,747,121	\$	3,687,495	\$	59,626		
Т	otal Nonaccrual Loans / Total Portfolio Loans	6.69%		7.03%		(0.34)%		
	otal Nonaccrual Loans excluding "Other ¹ " / Total ortfolio Loans	0.40%		0.20%		0.20%		



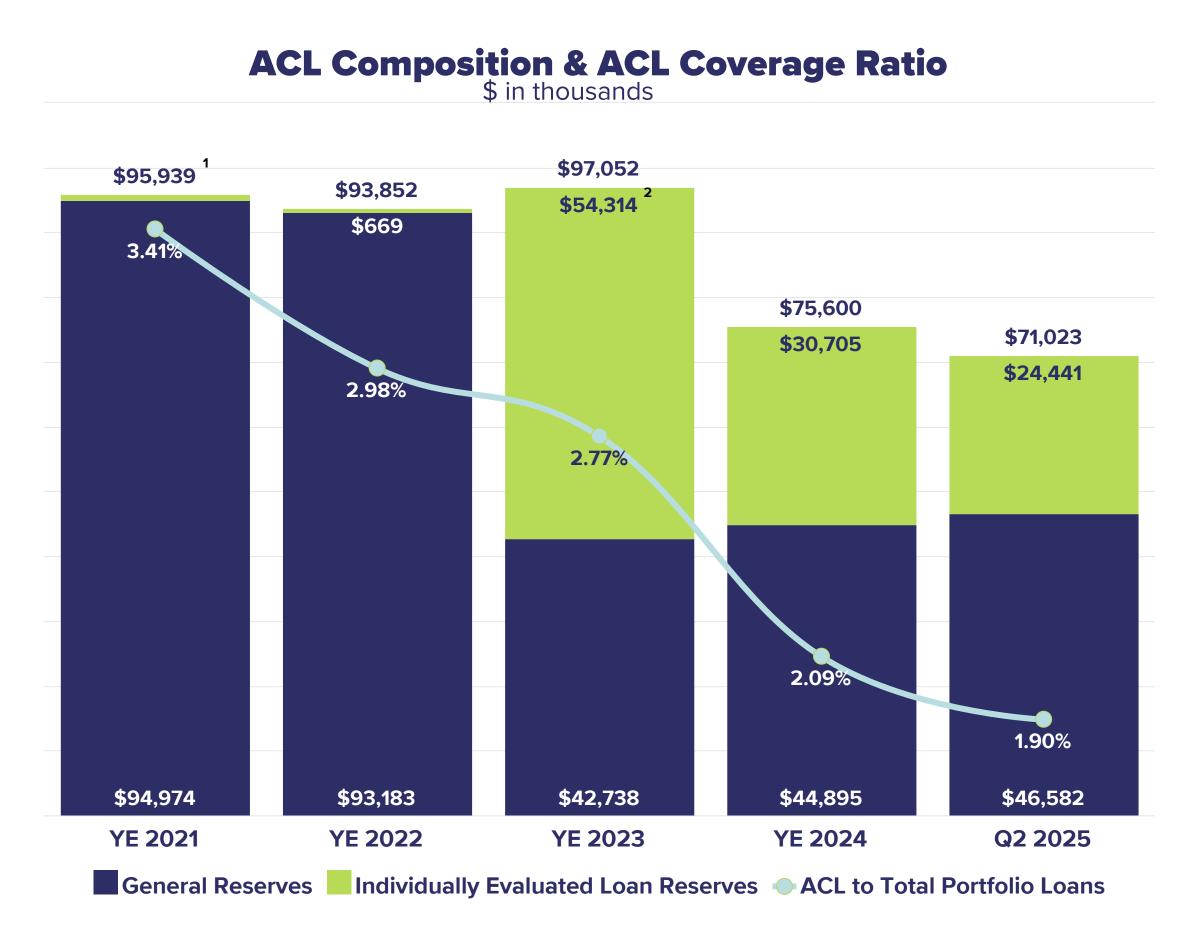
Loan Portfolio - Risk Ratings

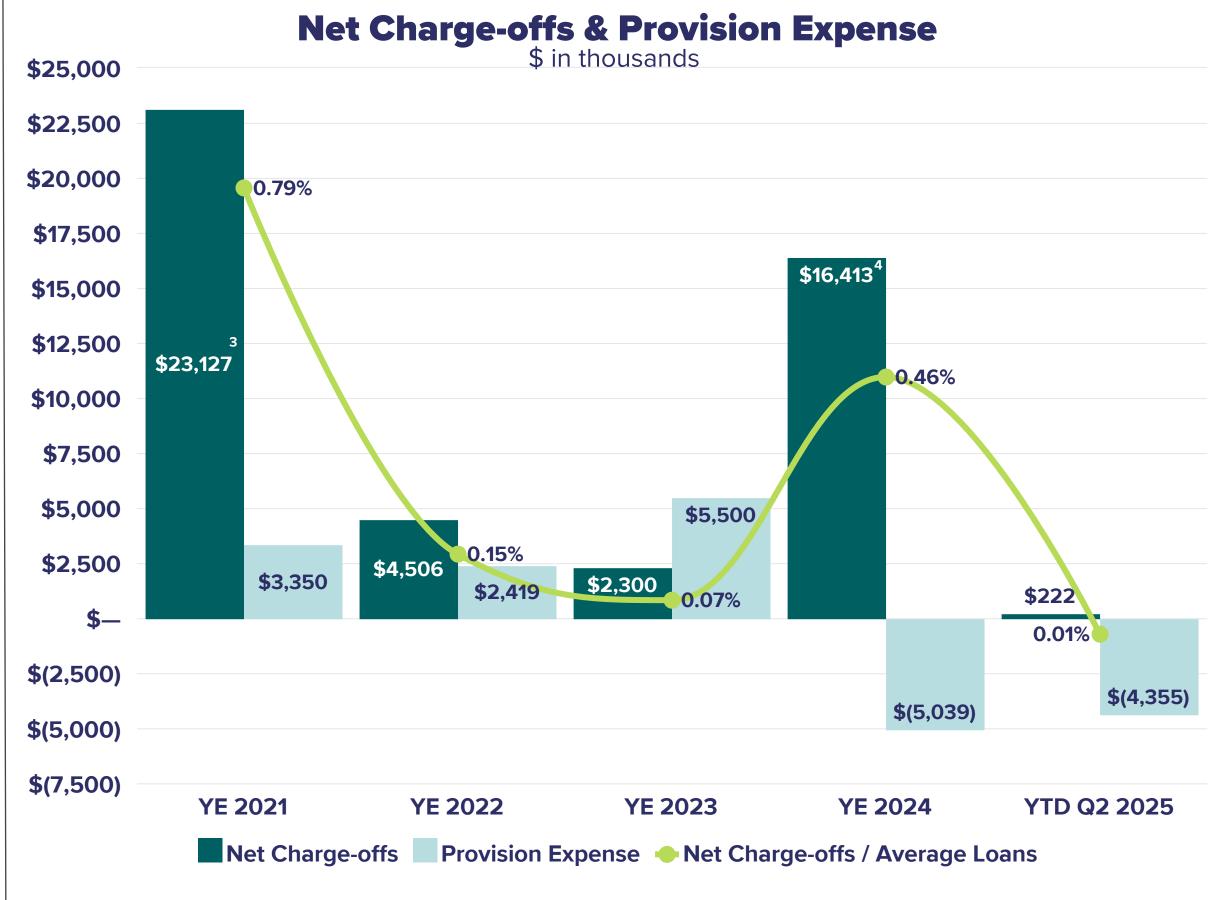






Net Charge-offs & Provision Expense







¹ Included in 2021 is the \$61.6 million Day 1 adjustment related to the adoption ASU No. 2016-13, "Financial Instruments – Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments".

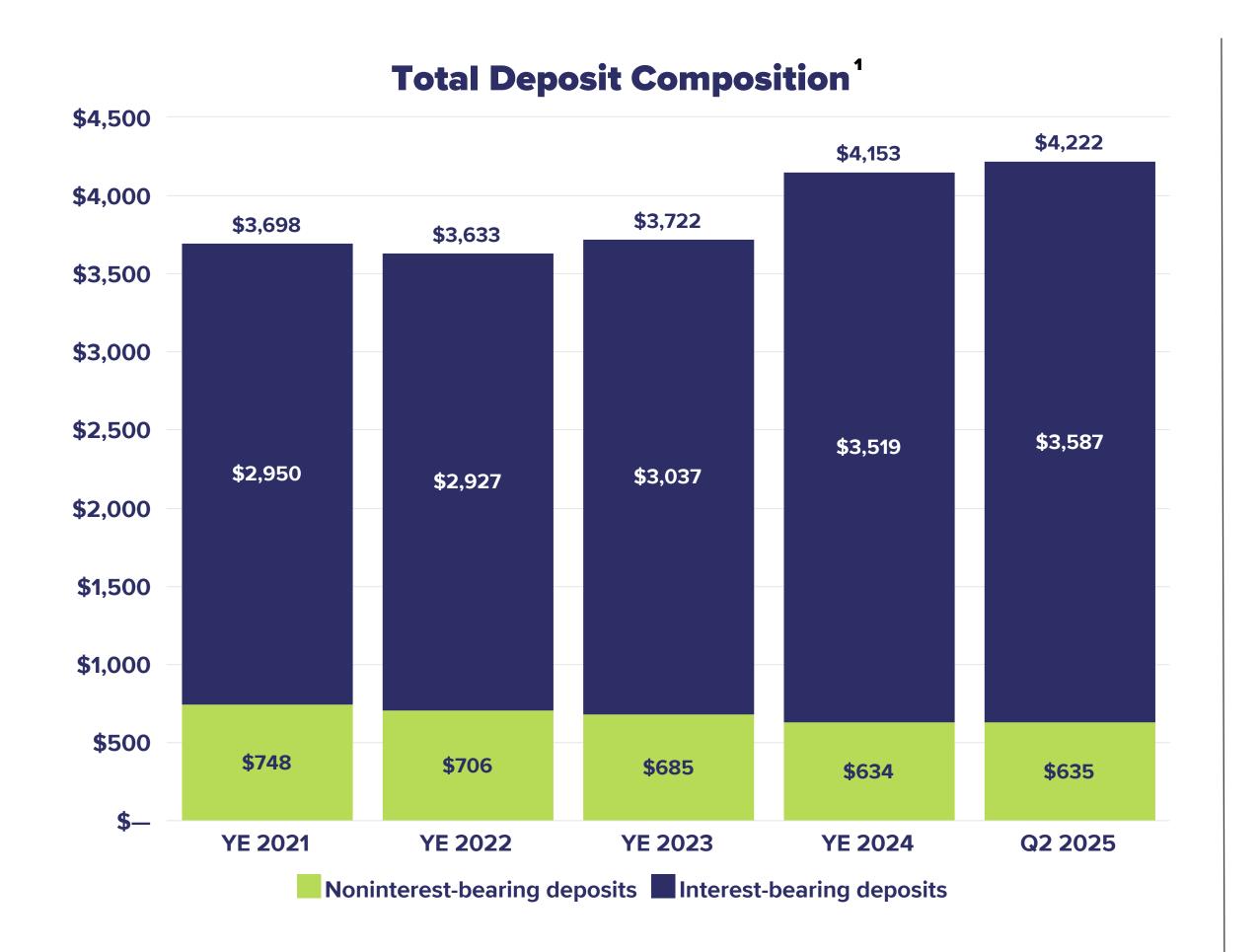
Carter
Bankshares, Inc.

2 The individually evaluated loans increased \$53.6 million during the second quarter of 2012 and \$6.3 million and \$1.9 million in 2Q21 for the resolution of our two largest nonperforming credits, which were a part of two relationships in 3Q21 and \$6.3 million and \$1.9 million in 2Q21 for the resolution of our two largest nonperforming credits, which were

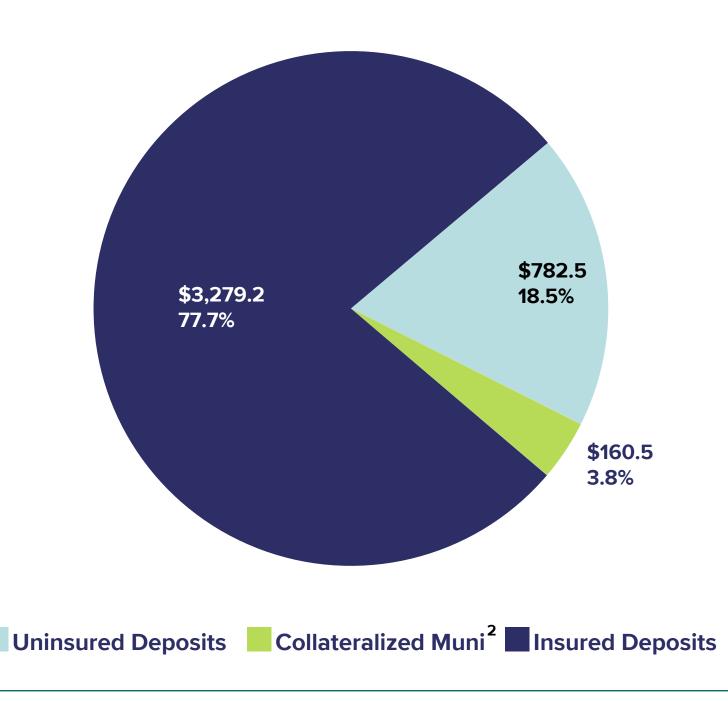
SECTION 04

Deposit Mix

Deposits



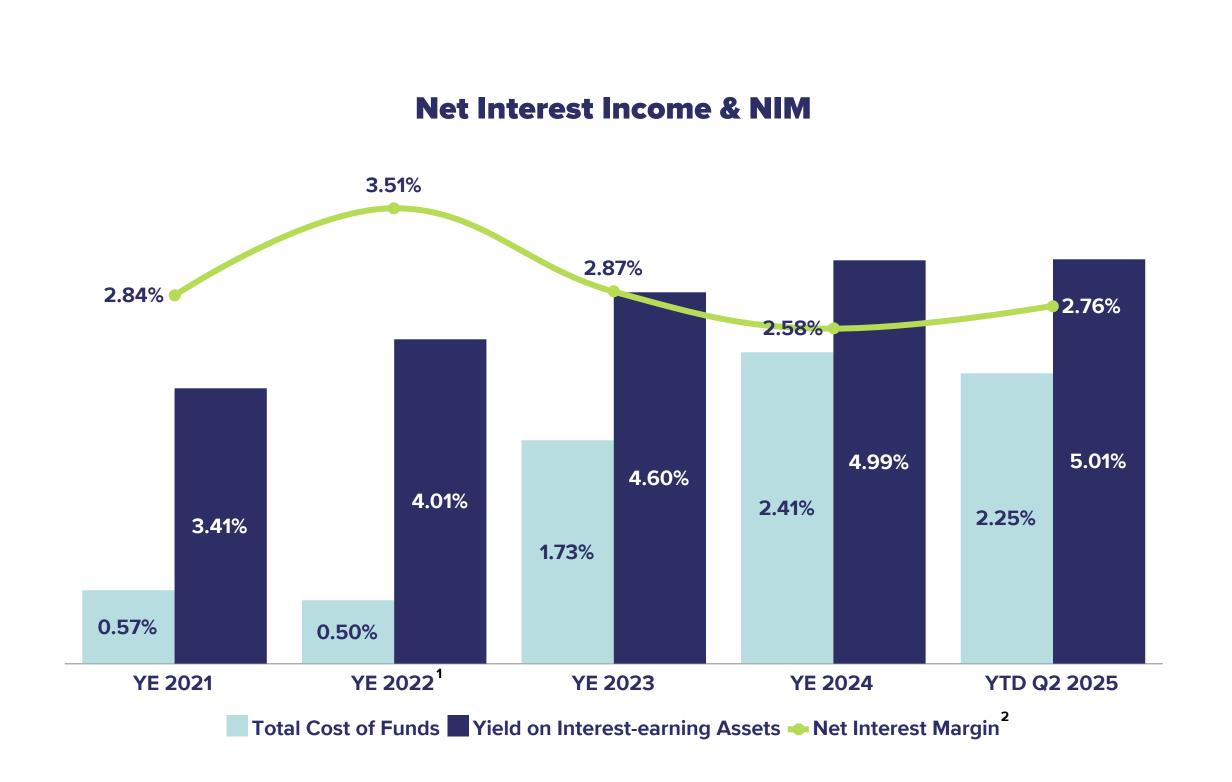
Insured/Uninsured Deposits

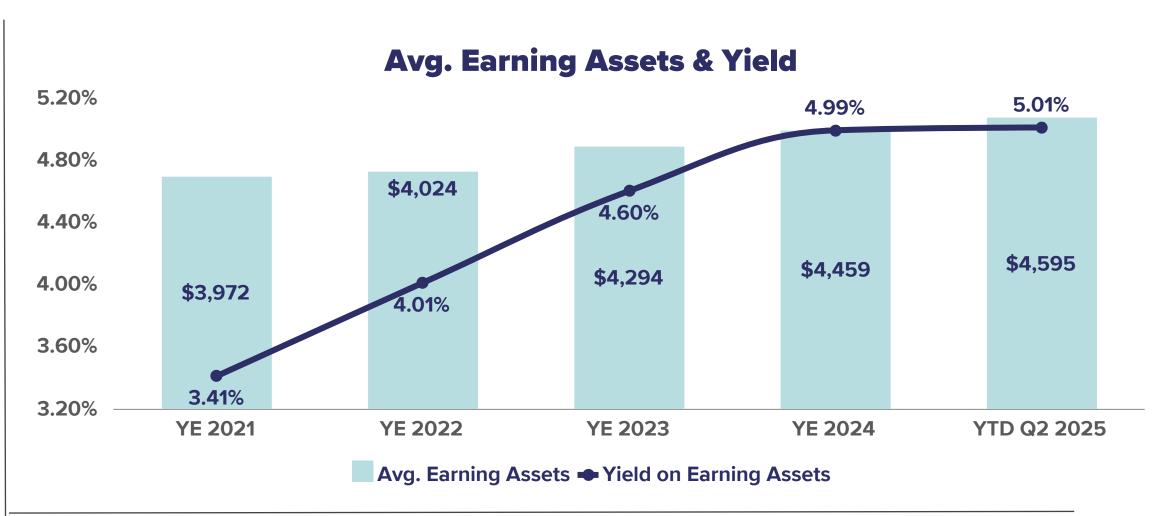


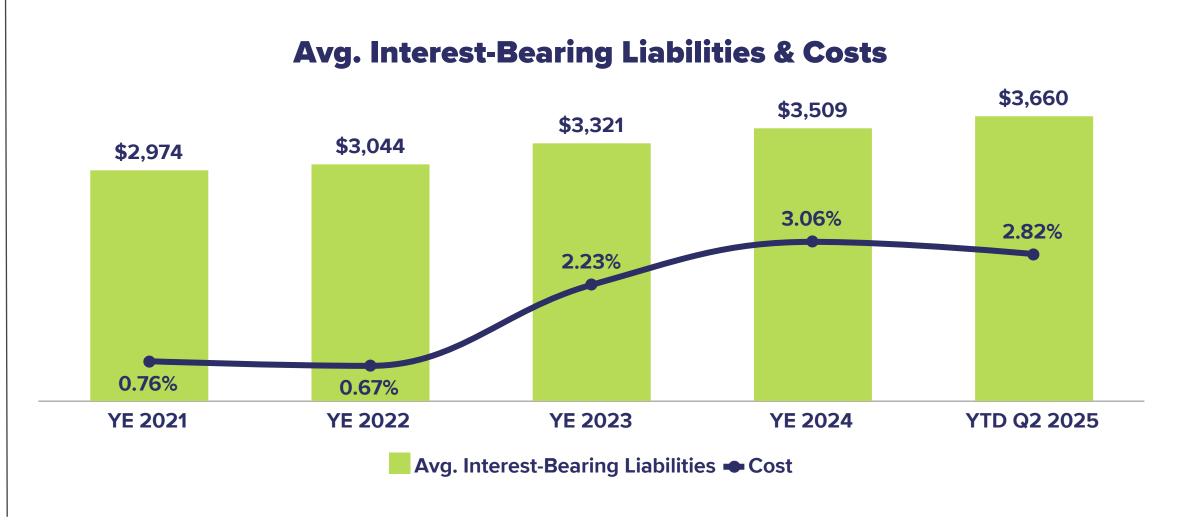
- Well-diversified deposit base of \$208,070 customers
 - average commercial deposit account balance is \$50.0K
 - average retail deposit account balance is \$16.3K
- Deposit mix of 78.0% Consumer / 22.0% Business
- At June 30, 2025, the Bank had no deposit relationships greater than, or equal to, 2.0% of total deposits.
- Partnership with IntraFi for available coverage over \$250K FDIC insured limit.



Net Interest Income









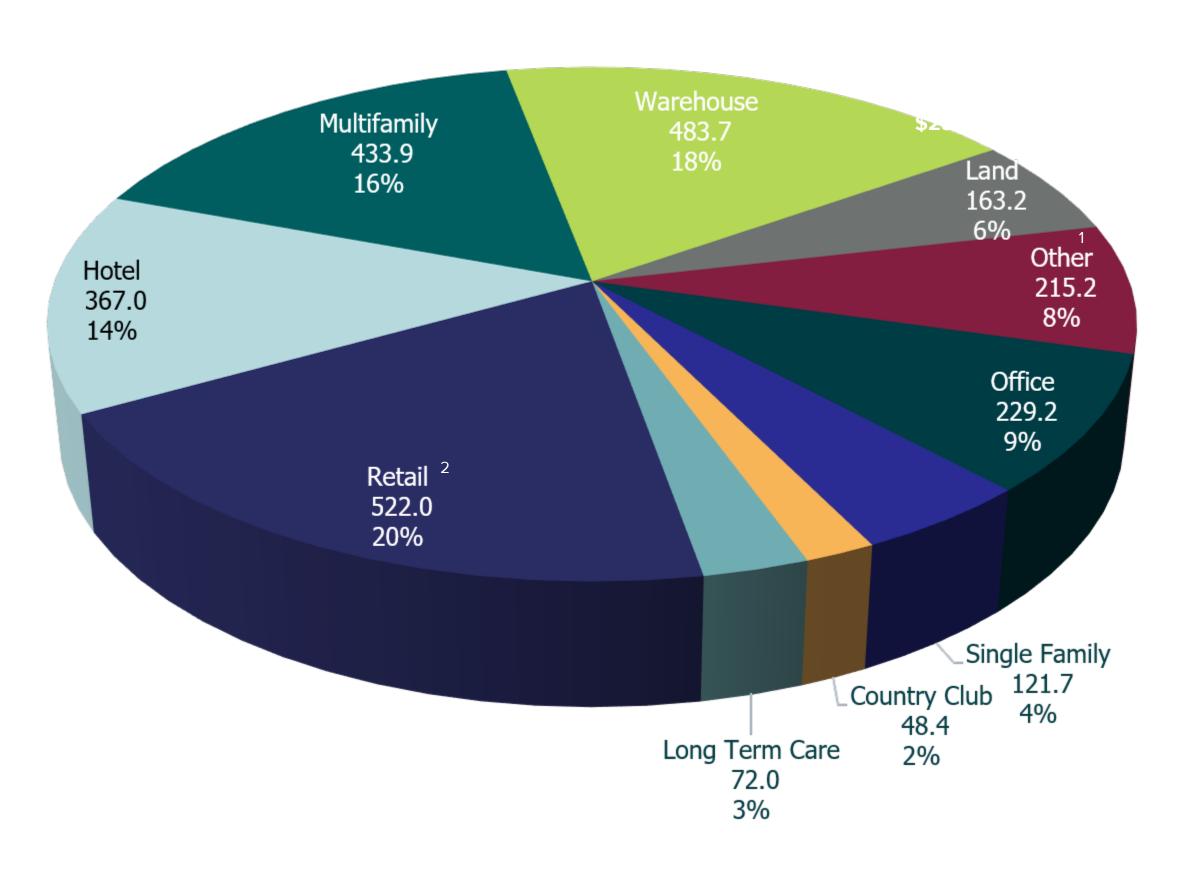
Average balances, \$ in millions

SECTION 05

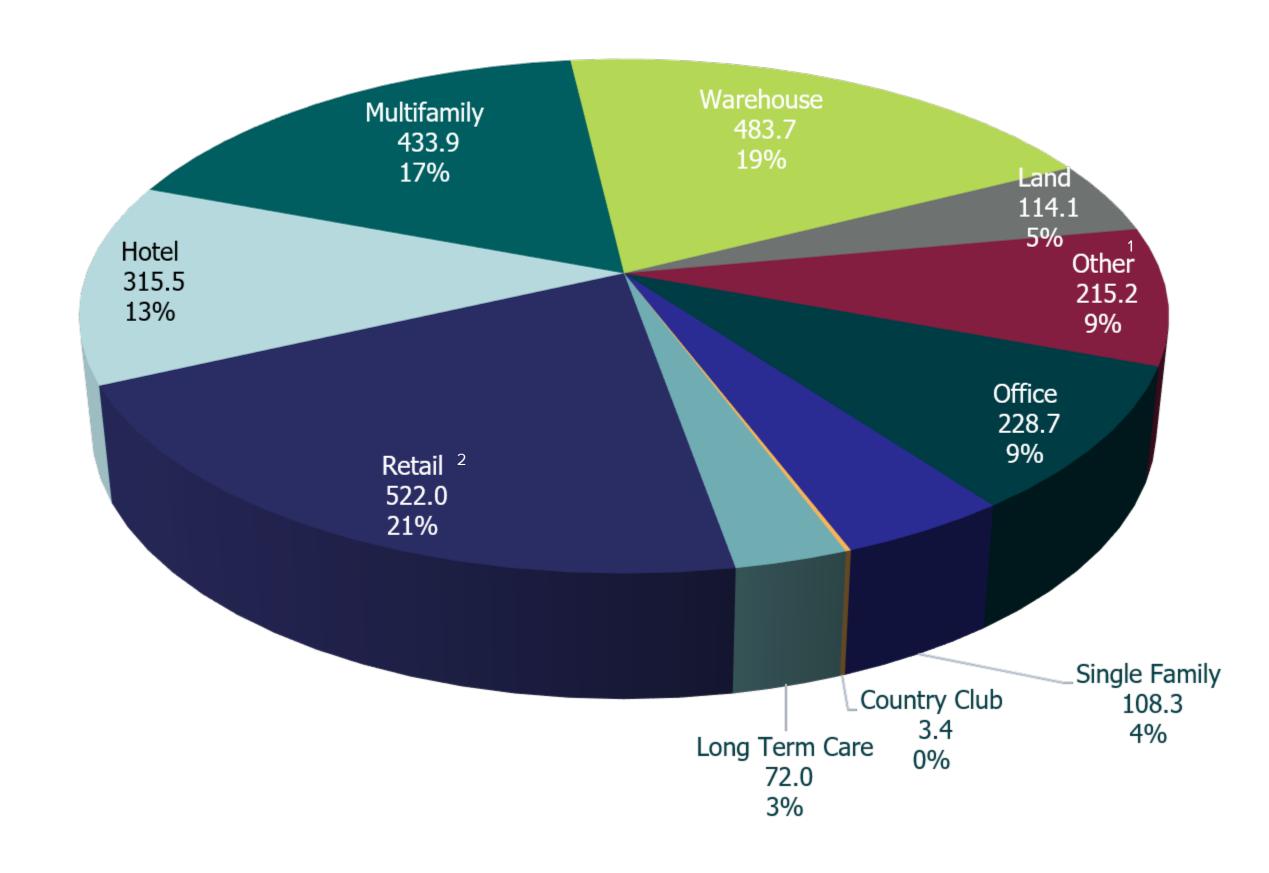
Commercial Loans

CRE Segment Overview





Total CRE, excluding "Other": \$2,496.8

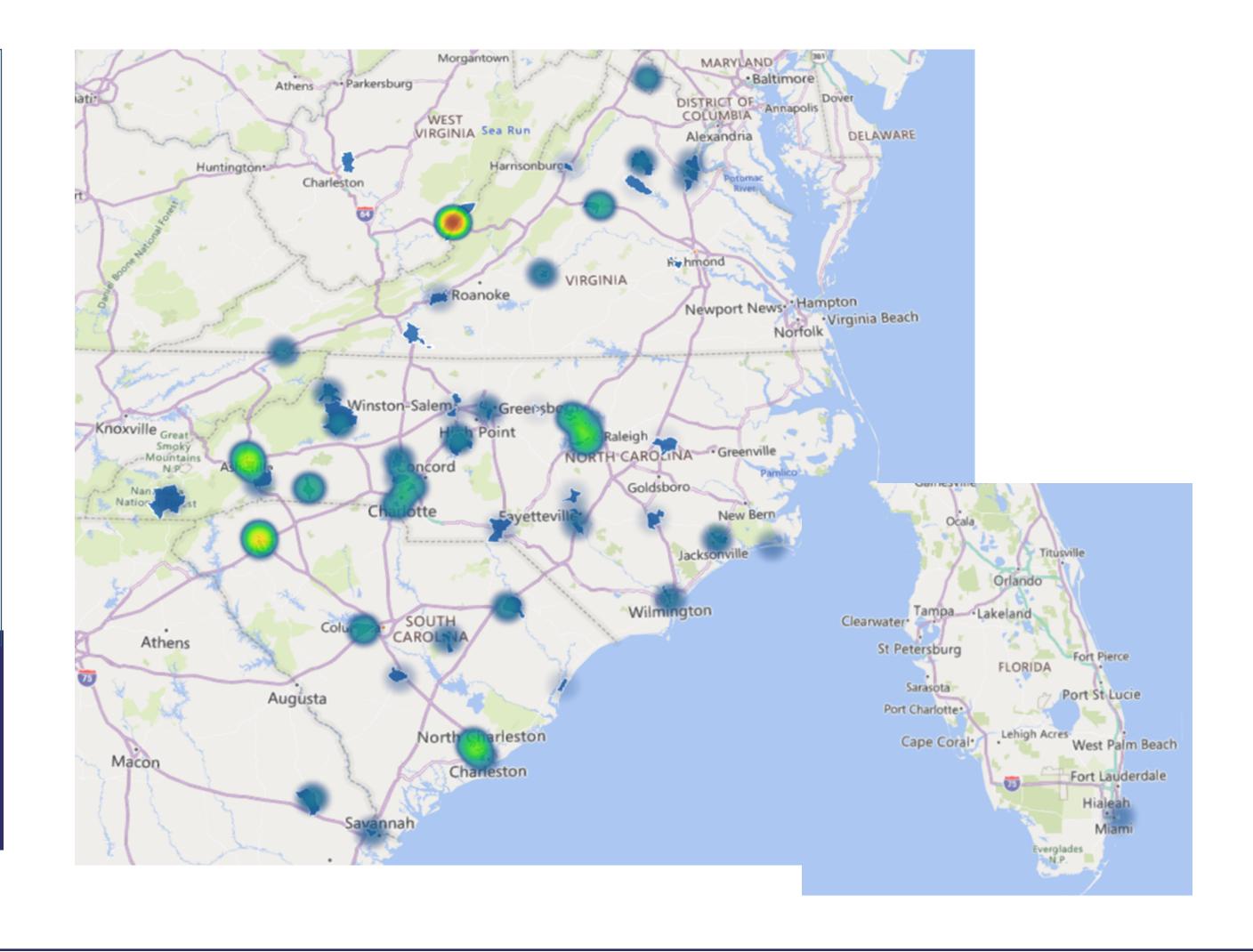




Hospitality Metrics

- Total portfolio balance \$367.0M
- Geographic diversification (see map)
- Mean loan size in portfolio \$6.5M¹
- Median of loans in portfolio \$4.3M¹
- The largest loan in portfolio \$51.6M¹
- 18.81% are under construction¹
- Top 10 borrowers make up 44.62% of the total hospitality commitment¹
- No delinquent loans in the hospitality portfolio¹
- There are 11.97%* loans in the hospitality portfolio that are adversely classified or NPL¹
- 91.25% of hospitality portfolio is funded¹

AVERAGE \$103K **52.4%** 4.77 **RISK RATING** LTV **DEBT/KEY**





Hospitality Metrics

Category	ospitality olio Balance	Percentage of Total Balance	Hospitality Commitment Balance	Weighted Avg. Commitment LTV	Av	g. GL Balance Size	Avg. of Debt per Key - Total Commitment
Hilton	\$ 121,853	33.2%	\$ 171,213	60.4%	\$	7,616	\$ 118
IHG	73,220	20.0%	76,374	56.9%		4,881	74
Upscale Independent/Boutique	55,692	15.2%	55,692	25.3%		27,846	83
Independent	26,157	7.1%	26,215	48.5%		3,737	223
Wyndham	22,825	6.2%	22,825	56.4%		2,283	40
Marriott	46,433	12.7%	57,588	50.9%		7,739	113
Radisson	10,402	2.8%	10,402	49.5%		2,601	35
Best Western	5,603	1.5%	5,603	41.9%		1,868	20
Choice	4,846	1.3%	4,846	44.8%		1,615	26
Hospitality Totals	\$ 367,031	100.0%	\$ 430,758	52.4 %	\$	6,687	\$ 103

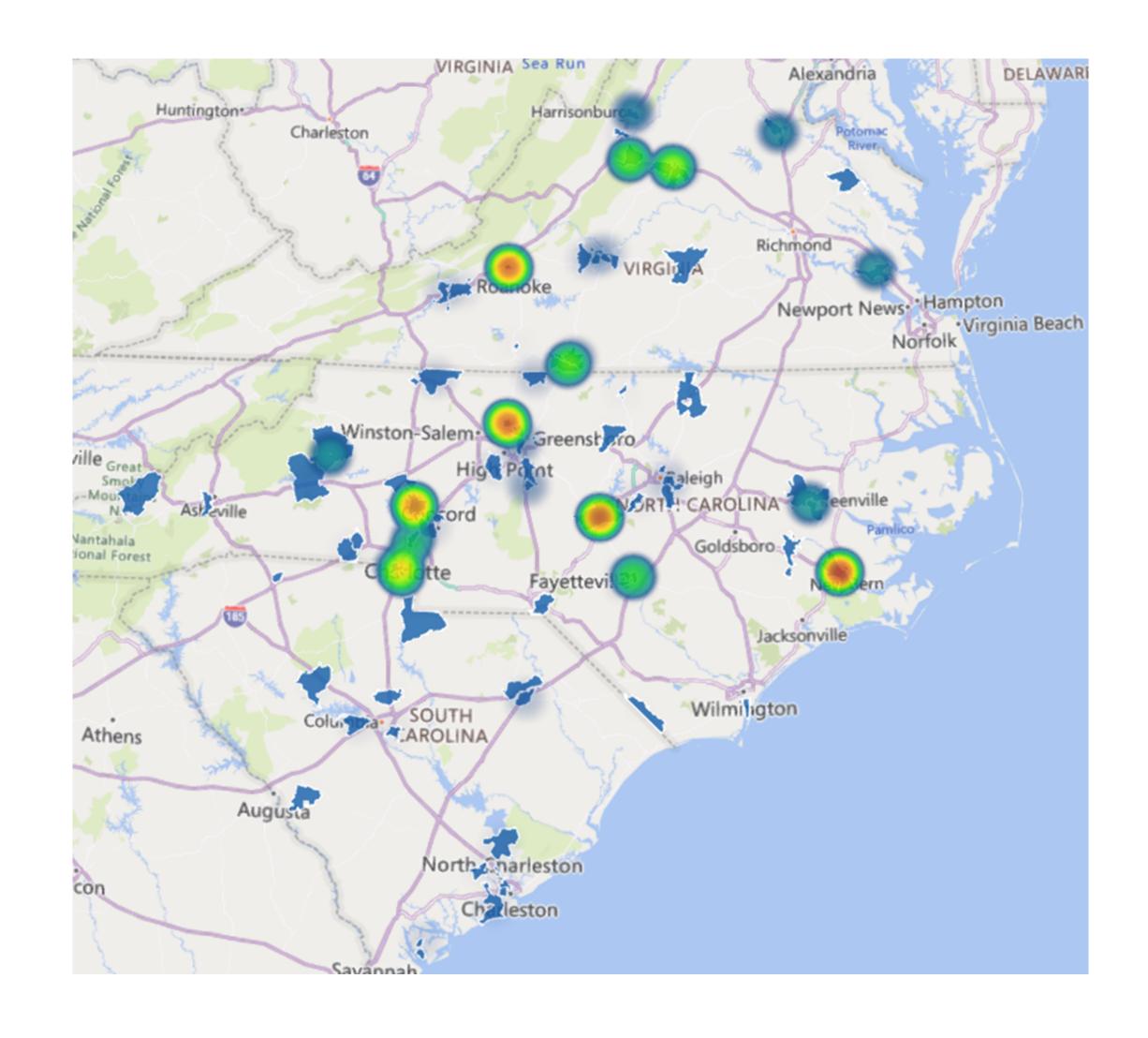
Category	lospitality folio Balance	Percentage of Total Balance	Hospitality Commitment Balance	Weighted Avg. Commitment LTV	Avg	g. GL Balance Size	vg. of Debt per Key - Total Commitment
North Carolina	\$ 205,382	56.0%	\$ 258,061	56.3%	\$	5,135	\$ 110
South Carolina	63,694	17.3%	74,684	59.8%		6,369	102
West Virginia	55,625	15.2%	55,625	24.3%		18,542	69
Virginia	32,123	8.7%	32,181	52.1%		2,920	115
Georgia	10,207	2.8%	10,207	53.9%		5,103	59
Hospitality Totals	\$ 367,031	100.0%	\$ 430,758	52.4 %	\$	7,614	\$ 103



Multifamily Metrics

- Total portfolio balance \$433.9M
- Geographic diversification (see map)
- Mean loan size in portfolio \$4.1M¹
- Median of loans in portfolio \$312K¹
- The largest loan in portfolio \$27.0M¹
- 37.49% are under construction¹
- Top 10 borrowers make up 53.04% of the total multifamily commitment¹
- 2.02% loans in the portfolio that are delinquent¹
- There are no loans in the portfolio that are considered NPL¹
- 2.02% of the portfolio is considered adversely classified¹
- 89.85% of portfolio is funded¹

AVERAGE
4.77 51.0% \$104
RISK RATING LTV DEBT/DOOR





Multifamily Metrics

Category	ultifamily olio Balance	Percentage of Total Balance	Multifamily Commitment Balance	Weighted Avg. Commitment LTV	Avg	j. GL Balance Size	vg. of Debt per Door - Total Commitment
Multifamily	\$ 357,645	82.4%	\$ 451,134	50.1%	\$	5,677	\$ 113
Student	68,881	15.9%	68,881	61.3%		7,647	49
Participations in Affordable Housing	7,335	1.7%	7,335	10.8%		156	4
Other ¹	_	—%	50	- %		_	_
Multifamily Totals	\$ 433,861	100.0%	\$ 527,400	51.0%	\$	3,370	\$ 104

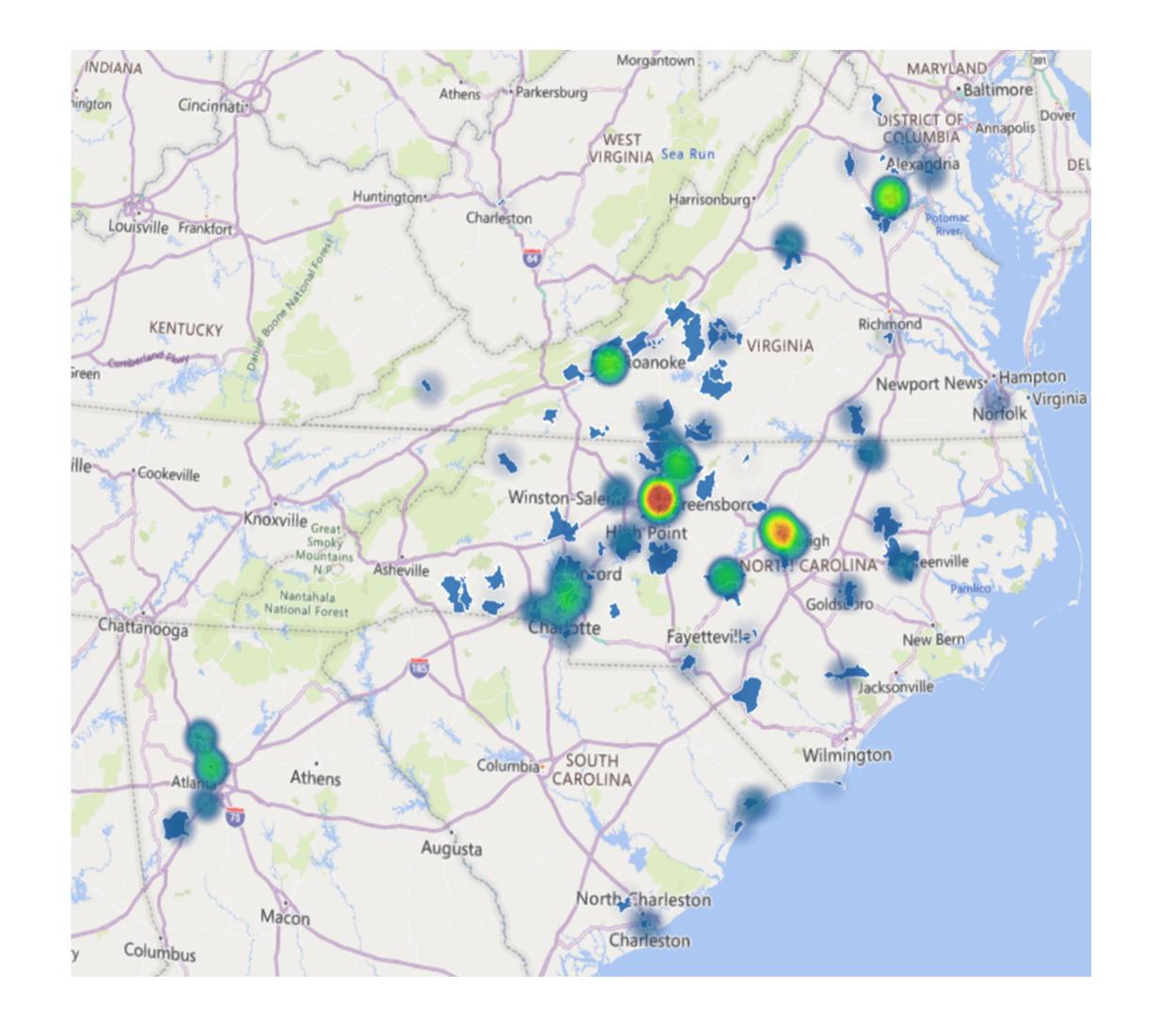
Category	ultifamily olio Balance	Percentage of Total Balance	Multifamily Commitment Balance	Weighted Avg. Commitment LTV	Avg	g. GL Balance Size	vg. of Debt per Door - Total Commitment
Multifamily							
North Carolina	\$ 185,146	42.7%	\$ 262,160	50.7%	\$	3,429	\$ 124
Virginia	135,073	31.1%	150,484	46.6%		3,973	88
South Carolina	44,761	10.3%	45,875	51.8%		1,865	119
Student Housing							
Virginia	47,557	11.0%	47,557	58.9%		5,945	55
South Carolina	19,522	4.5%	19,522	68.0%		19,522	40
North Carolina	1,802	0.4%	1,802	50.1%		1,802	8
Multifamily Totals	\$ 433,861	100.0%	\$ 527,400	51.0%	\$	6,089	\$ 104



Retail Metrics

- Total portfolio balance \$489.5M**
- Geographic diversification (see map)
- Mean loan size in portfolio \$3.1M¹
- Median of loans in portfolio \$1.4M¹
- The largest loan in portfolio \$27M¹
- 13.12% are under construction¹
- Top 10 borrowers make up 31.40% of the total retail commitment¹
- No loans in this portfolio are considered delinquent¹
- 0.01% of this portfolio are considered adversely classified¹
- 0.01% are in NPL status¹
- 95.70% of retail portfolio is funded¹







Retail Metrics

Category	ail Portfolio Balance	Percentage of Total Balance			Weighted Avg. Commitment LTV	Avg. GL Balance Size		Squa	of Debt per are Ft- Total mmitment
Anchored Strip Centers	\$ 259,253	53.0%	\$	261,979	58.8%	\$	5,401	\$	118
Unanchored Strip Centers	123,211	25.2%		146,642	54.1%		1,987		169
Outparcels/Single Tenant	75,380	15.4%		77,754	54.6%		1,450		129
Power Centers ²	28,095	5.7%		28,696	60.4%		7,024		101
Big Box	3,559	0.7%		3,559	61.1%		1,186		47
Retail Totals ¹	\$ 489,498	100.0%	\$	518,630	57.0%	\$	3,410	\$	133

Category	Re	tail Portfolio Balance	Percentage of Total Balance	Reta	il Commitment Balance	Weighted Avg. Commitment LTV	Avg	. GL Balance Size
North Carolina	\$	289,309	59.1%	\$	314,336	53.7%	\$	3,179
Virginia		90,333	18.5%		90,728	63.7%		1,844
Georgia		38,048	7.8%		41,758	56.3%		2,378
South Carolina		35,875	7.3%		35,875	62.7%		4,484
Ohio		10,466	2.1%		10,466	57.8%		10,466
Florida		9,674	2.0%		9,674	75.0%		9,674
Maryland		15,428	3.1%		15,428	61.4%		7,714
West Virginia		365	0.1%		365	44.2%		365
Retail Totals ¹	\$	489,498	100.0%	\$	518,630	57.0 %	\$	5,013



Office Metrics

- Total portfolio balance \$229.2M
- Geographic diversification (see map)
- Mean loan size in portfolio \$1.94M¹
- Median of loans in portfolio \$405K¹
- The largest loan in portfolio \$23.1M¹
- 3.70% are under construction¹
- Top 10 borrowers make up 56.69% of the total office commitment¹
- 0.05% of this portfolio are considered delinquent¹
- 0.22% of loans are primarily rated special mention¹
- 0.22% are in NPL status¹
- 95.59% of office portfolio is funded¹

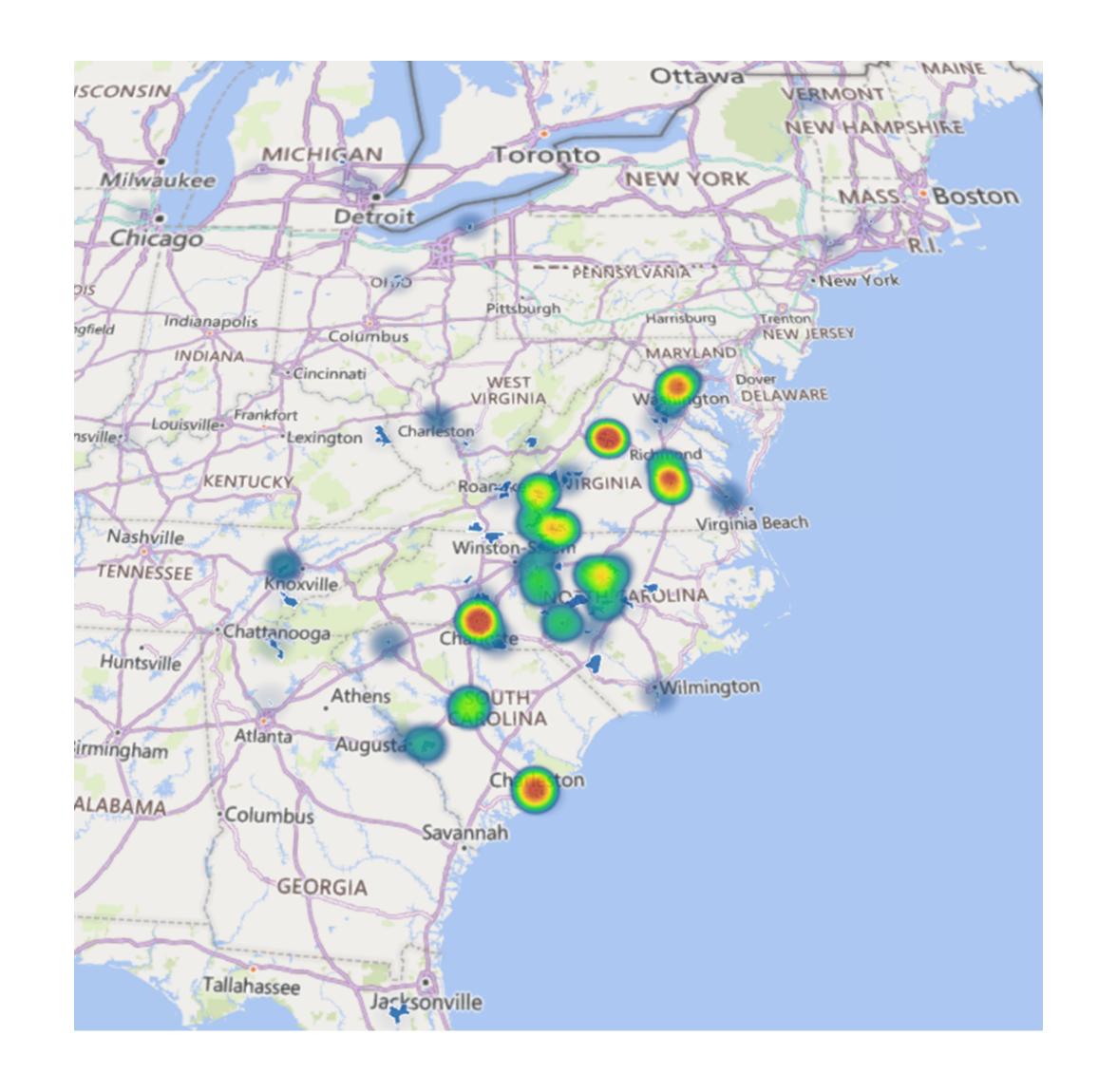
AVERAGE

4.29

\$118

RISK RATING

DEBT/SQ FT





Office Metrics

Category	Off	fice Portfolio Balance	Percentage of Total Balance	Offic	ce Commitment Balance	Avg	g. GL Balance Size	Squar	of Debt per e Ft- Total nmitment
General Office Space	\$	196,942	85.9%	\$	211,673	\$	2,141	\$	124
Medical Offices		24,805	10.8%		25,701		1,550		82
Veterinary Offices		6,847	3.0%		13,551		380		102
Law Offices		665	0.3%		665		166		63
Office Totals	\$	229,258	100.0%	\$	251,590	\$	1,059	\$	118

Category	Office Portfolio Balance	Percentage of Total Balance	Office Commitment Balance	Avg. GL Balance Size	Avg. of Debt per Square Ft- Total Commitment
Virginia	\$ 99,810	43.5%	\$ 102,344	\$ 2,079	\$ 100
North Carolina	66,010	28.8%	81,767	1,320	127
South Carolina	39,256	17.1%	43,296	6,543	148
Maryland	6,613	2.9%	6,613	6,613	121
Georgia	5,259	2.3%	5,259	1,052	162
Tennessee	3,003	1.3%	3,003	1,501	54
West Virginia	2,430	1.1%	2,430	810	69
Ohio	1,896	0.8%	1,896	948	105
Conneticut	1,326	0.6%	1,326	442	90
Michigan	1,146	0.5%	1,146	382	97
Vermont	915	0.4%	915	458	163
Illinois	517	0.2%	517	517	129
Maine	367	0.2%	367	367	154
Indiana	286	0.1%	286	286	45
Kentucky	230	0.1%	230	230	73
Florida	197	0.1%	197	197	75
Office Totals	\$ 229,258	100.0%	\$ 251,590	\$ 1,484	\$ 118



SECTION 06

Non-GAAP Reconciliation

Non-GAAP Statement

Statements in this exhibit include non-GAAP financial measures and should be read along with the accompanying tables in our definitions and reconciliations of GAAP to non-GAAP financial measures. Management uses, and this exhibit references, the adjusted NPL/portfolio loans, adjusted ACL/portfolio loans, adjusted efficiency ratio, the adjusted book value and net interest income and net interest margin, each on a fully taxable equivalent, or FTE, basis, which are non-GAAP financial measures. Management believes the adjusted NPL/portfolio loans, adjusted ACL/portfolio loans, adjusted efficiency ratio, adjusted book value and net interest income and net interest margin on an FTE basis provide information useful to investors in understanding our underlying business, operational performance and performance trends as they facilitate comparisons with the performance of other companies in the financial services industry. Although management believes that these non-GAAP financial measures enhance investors' understanding of our business and performance, these non-GAAP financial measures should not be considered alternatives to GAAP or considered to be more important than financial results determined in accordance with GAAP, nor are they necessarily comparable with non-GAAP measures which may be presented by other companies.



Net interest income (FTE) (non-GAAP) and total Interest and dividend income (FTE) (non-GAAP), which are used in computing net interest margin (FTE) (non-GAAP), and adjusted efficiency ratio (non-GAAP), respectively, provide valuable additional insight into the net interest margin and the efficiency ratio by adjusting for differences in tax treatment of interest income sources. The entire FTE adjustment is attributable to interest income on earning assets, which is used in computing yield on earning assets. Interest expense and the related cost of interest-bearing liabilities and cost of funds ratios are not affected by the FTE components.

	Quarter-to-Date						
Adjusted Net Interest Income (FTE) (Non-GAAP)	2Q 2025	1Q 2025	2Q 2024				
(Dollars in Thousands)							
Interest Income (FTE) (Non-GAAP)							
Interest and Dividend Income (GAAP)	\$ 57,747	\$ 56,007	\$ 54,583				
Tax Equivalent Adjustment ³	171	178	197				
Interest and Dividend Income (FTE) (Non-GAAP)	57,918	56,185	54,780				
Average Earning Assets	\$ 4,634,635	\$ 4,554,103	\$ 4,437,077				
Yield on Interest-earning Assets (GAAP)	5.00%	4.99%	4.95%				
Yield on Interest-earning Assets (FTE) (Non-GAAP)	5.01%	5.00%	4.97%				
Net Interest Income (GAAP)	\$ 32,359	\$ 30,138	\$ 28,092				
Tax Equivalent Adjustment ³	171	178	197				
Net Interest Income (FTE) (Non-GAAP)	32,530	30,316	28,289				
Average Earning Assets	\$ 4,634,635	\$ 4,554,103	\$ 4,437,077				
Net Interest Margin (GAAP)	2.80%	2.68%	2.55%				
Net Interest Margin (FTE) (Non-GAAP)	2.82%	2.70%	2.56%				



Net interest income (FTE) (non-GAAP) and total interest and dividend income (FTE) (non-GAAP), which are used in computing net interest margin (FTE) (non-GAAP), and adjusted efficiency ratio (non-GAAP), respectively, provide valuable additional insight into the net interest margin and the efficiency ratio by adjusting for differences in tax treatment of interest income sources. The entire FTE adjustment is attributable to interest income on earning assets, which is used in computing yield on earning assets. Interest expense and the related cost of interest-bearing liabilities and cost of funds ratios are not affected by the FTE components. The adjusted efficiency ratio (non-GAAP) excludes losses on sales and write-downs of branch premises, net, gains on sales and write-downs of OREO, net, 1035 exchange fee on BOLI, the (gains) losses on sales of securities, net, equity security unrealized fair value (gain) loss, gain on BOLI death benefit and OREO income. This measure is similar to the measure utilized by the Company when analyzing corporate performance and is also similar to the measure utilized for incentive compensation. The Company believes this adjusted measure provides investors with important information about the combined economic results of the Company's operations.

			Qua	rter-to-Da	te	
Adjusted Efficiency Ratio (Non-GAAP)	2	Q 2025	1	Q 2025	2	Q 2024
(Dollars in Thousands)						
Noninterest Expense	\$	29,304	\$	28,042	\$	27,446
Less: (Losses) Gains on sales and write-downs of Branch Premises, net		(60)		3		(44)
Less: (Losses) Gains on Sales and write-downs of OREO, net		(262)		(81)		8
1035 Exchange fee on BOLI		(252)		(275)		_
Less: Acquisition Costs		(386)		_		_
Less: Severance Pay		(40)		_		_
Less: Contingent Liability		(38)		_		_
Adjusted Noninterest Expense (Non-GAAP)		28,266		27,689		27,410
Net Interest Income	\$	32,359	\$	30,138	\$	28,092
Plus: Taxable Equivalent Adjustment ³		171		178		197
Net Interest Income (FTE) (Non-GAAP)		32,530		30,316		28,289
Less: Gains on Sales of Securities, net		_		_		(36)
Less: Equity Security Unrealized Fair Value Gain		(22)		(137)		(63)
Gain on BOLI death benefit ⁵		_		(1,882)		_
Less: OREO Income		_		_		(20)
Noninterest Income		4,908		6,901		5,533
Net Interest Income (FTE) (Non-GAAP) plus Adjusted Noninterest Income		37,416		35,198		33,703
Efficiency Ratio (GAAP)		78.63%		75.71%		81.62%
Adjusted Efficiency Ratio (Non-GAAP)		75.55%		78.67%		81.33%



³ Computed on a fully taxable equivalent basis ("FTE") using a 21% federal income tax rate for the 2025 and 2024 periods.

⁵ The gain on BOLI death benefit is tax-exempt.

The adjusted book value ratio excludes accumulated other comprehensive loss ("AOCL") and adds back the other segment reserve release, net of tax. The Company believes this adjusted measure enables investors to assess the Company's capital levels and capital adequacy without the effects of changes in AOCL and the other segment reserve, some of which are uncertain and difficult to predict, or assuming that the Company realized all the previously unrealized losses on available-for-sale securities at the end of the period or the hypothetical release of the other segment reserve.

	Q	uarter-to-Date
Adjusted Book Value (Non-GAAP)		2Q 2025
(Dollars in Thousands)		
Adjusted Book Value (Non-GAAP)		
Total Shareholders' Equity	\$	405,635
Add: AOCL		52,250
Add: Other Segment Reserve Release, net of tax		19,192
Total Shareholders' Equity, excluding AOCI and segment reserve release (Non-GAAP)	\$	477,077
Common Shares Outstanding at End of Period		22,670
Book Value (GAAP)	\$	17.89
Adjusted Book Value (Non-GAAP)	\$	21.05



Adjusted Nonperforming Loans ("NPL") to Total Portfolio Loans (Non-GAAP)	June 30, 2025			
(Dollars in Thousands)				
Adjusted NPLs (Non-GAAP)				
Total NPL	\$	250,581		
Less: Bank's Largest Lending Relationship Total NPL, excluding Bank's Largest Lending Relationship		235,542		
(Non-GAAP)	\$	15,039		
Total Portfolio Loans	\$	3,747,121		
NPL to Total Portfolio Loans (GAAP)		6.69%		
Adjusted NPL to Total Portfolio Loans (Non-GAAP)		0.40%		

Adjusted Allowance for Credit Losses ("ACL") to Total Portfolio Loans (Non-GAAP)	June 30, 2025	
(Dollars in Thousands)		
Adjusted ACL (Non-GAAP)		
Total ACL	\$	71,023
Less: Bank's Largest Lending Relationship Reserve		23,968
Total ACL, excluding Bank's Largest Lending Relationship Reserve (Non-GAAP)	\$	47,055
Total Portfolio Loans	\$	3,747,121
ACL to Total Portfolio Loans (GAAP)		1.90%
Adjusted ACL to Total Portfolio Loans (Non-GAAP)		1.26%

