



eHealth Earns Carrier Awards for Best-in-Class Quality and Customer Retention

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AUSTIN, Texas, Sept. 4, 2024 /PRNewswire/ -- eHealth, Inc. (NASDAQ: EHTH) ([eHealth.com](https://www.ehealth.com)), a leading private online health insurance marketplace, announced today that the company recently earned awards for best-in-class in overall quality and customer retention from four major health insurance carriers.

The awards, which recognize eHealth's customer-centric approach to matching Medicare beneficiaries with plans that fit their needs and budget, comes just weeks ahead of this year's Medicare Annual Enrollment Period, which begins October 15, 2024.

eHealth earned the following awards:

- **Humana:** 2024 Overall Quality Award for the third time in a row. The award recognizes best-in-class quality and showcases eHealth's commitment to providing a high-quality experience for Medicare beneficiaries.
- **UnitedHealthcare:** 2024 Top Medicare Advantage Retention Award for the second year in a row. The award recognizes best-in-class processes to support customer satisfaction.
- **Cigna:** 2024 Annual Election Period (AEP) National Call Center Retention Award, recognizing eHealth for customer satisfaction during the Medicare Annual Enrollment Period.
- **Aetna:** 2024 Highest Issued Medicare Advantage Policies, recognizing the overall quality of eHealth's onboarding processes for Medicare Advantage beneficiaries.

"We are extremely humbled to have received these awards and are proud of the tremendous partnerships we've built with our carrier partners over the years who share our commitment to providing the best possible service experience for Medicare beneficiaries," said William Kinkead, eHealth's VP, Carrier Development.

About eHealth (NASDAQ: EHTH)

We're Matchmakers. For over 25 years, eHealth has helped millions of Americans find the healthcare coverage that fits their needs at a price they can afford. As a leading independent licensed insurance agency and advisor, eHealth offers access to over 180 health insurers, including national and regional companies. For more information about eHealth, visit [ehealth.com](https://www.ehealth.com) or follow us on LinkedIn, Facebook, Instagram, and X. Open positions can be found on our career page.

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