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# Medifast® Q1 2025 Highlights

### Revenue and EPS in upper end of guidance range

Gross profit margin of 72.8% was unchanged versus Q1 2024

**Operating margin** declined primarily from loss of leverage of fixed costs on lower volumes

### **Coach trends continued to improve**

- Revenue per active earning coach (AEC) declined 1.4% Y/Y
- New coaches grew double digit %s Y/Y, the highest in 3 years
- New coach productivity exceeded same period last year

**Debt-free**, with \$165 million of cash & investments as of March 31, 2025



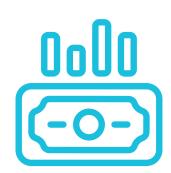


Q1 2025
By The Numbers



\$116M

REVENUE



(\$1.3M)

**OPERATING LOSS** 



(\$0.07)

LOSS PER SHARE







### Focus of Transformation Initiatives

Building the health and wellness company of the future, designed to thrive in a GLP-1 world

### **Expanding focus**

to help customers in various need-states, with or without medications

Offering integrated
lifestyle solutions that more
uniquely reflect the needs of
the consumer than
any other offering today

Providing personal coaching, a support-community, and tailored plans and personal solutions, all which enhance customer engagement and retention

# **Utilizing strategic marketing and collaborative partnerships**

to create white space, drive brand awareness and power customer acquisition

Establishing a company and field leadership structure that sets the pace for long-term growth



## Meeting Multiple Consumer Need States



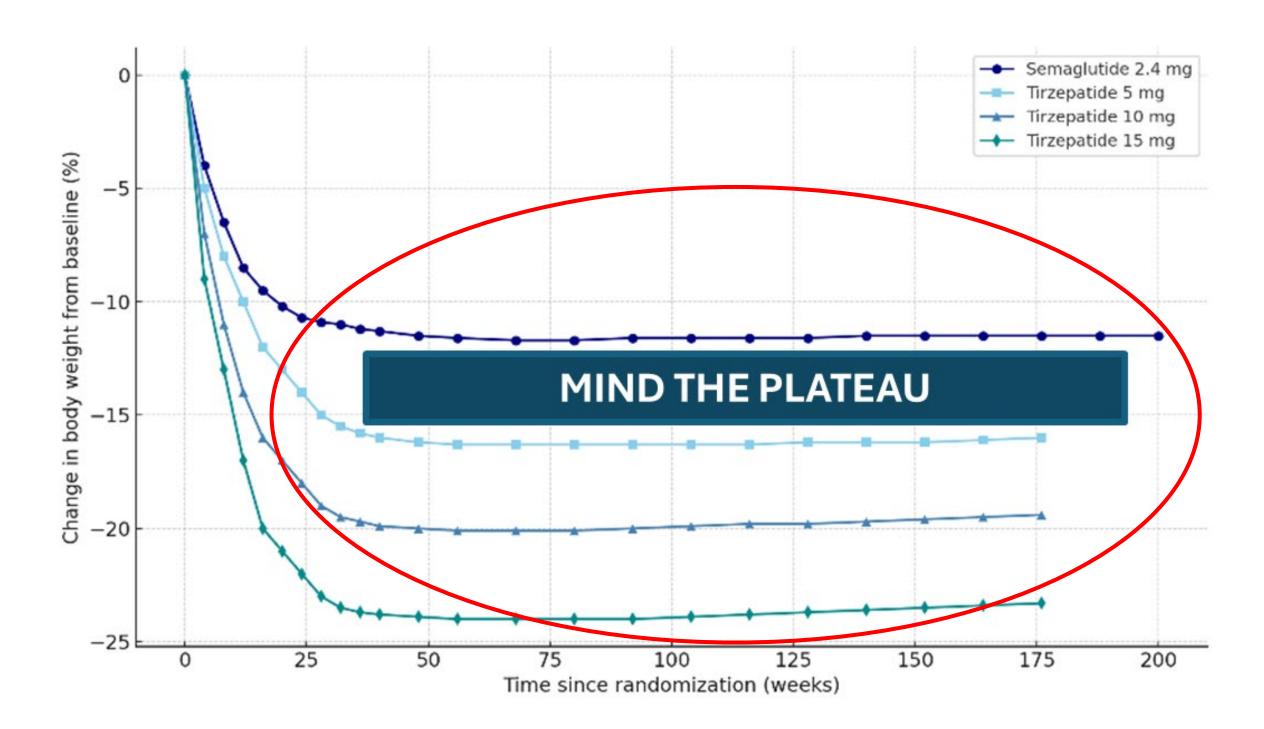
Those who don't want to use GLP-1 medications to support their weight loss

Those using GLP-1 medications as a core element of their weight loss program

Those seeking to maintain the weight loss they have achieved, regardless of whether they used GLP-1 medication to achieve it or achieved it without medication



# Absent Nutrition & Lifestyle Modifications, GLP-1 Medications Alone Fall Short of Getting Most Patients to a Healthy Weight



Data from long-term tirzepatide (176 weeks) and semaglutide (221 weeks) clinical trials showing changes in body weight from baseline (% change) over time (weeks). Figure recreated from original data to visualize both studies on the same line plot.

Jastreboff AM, le Roux CW, Stefanski A, et al. Tirzepatide for Obesity Treatment and Diabetes Prevention. *The New England journal of medicine*. Nov 13 2024;doi:10.1056/NEJMoa2410819

Ferdinand KC, Dunn J, Nicolay C, Sam F, Blue EK, Wang H. Weight-dependent and weight-independent effects of dulaglutide on blood pressure in patients with type 2 diabetes. *Cardiovasc Diabetol*. Mar 9 2023;22(1):49. doi:10.1186/s12933-023-01775-x

12%

### Plateau effect

Just one-in-ten (12%) reach a healthy weight\*

Up to

74%

### **Patients transition**

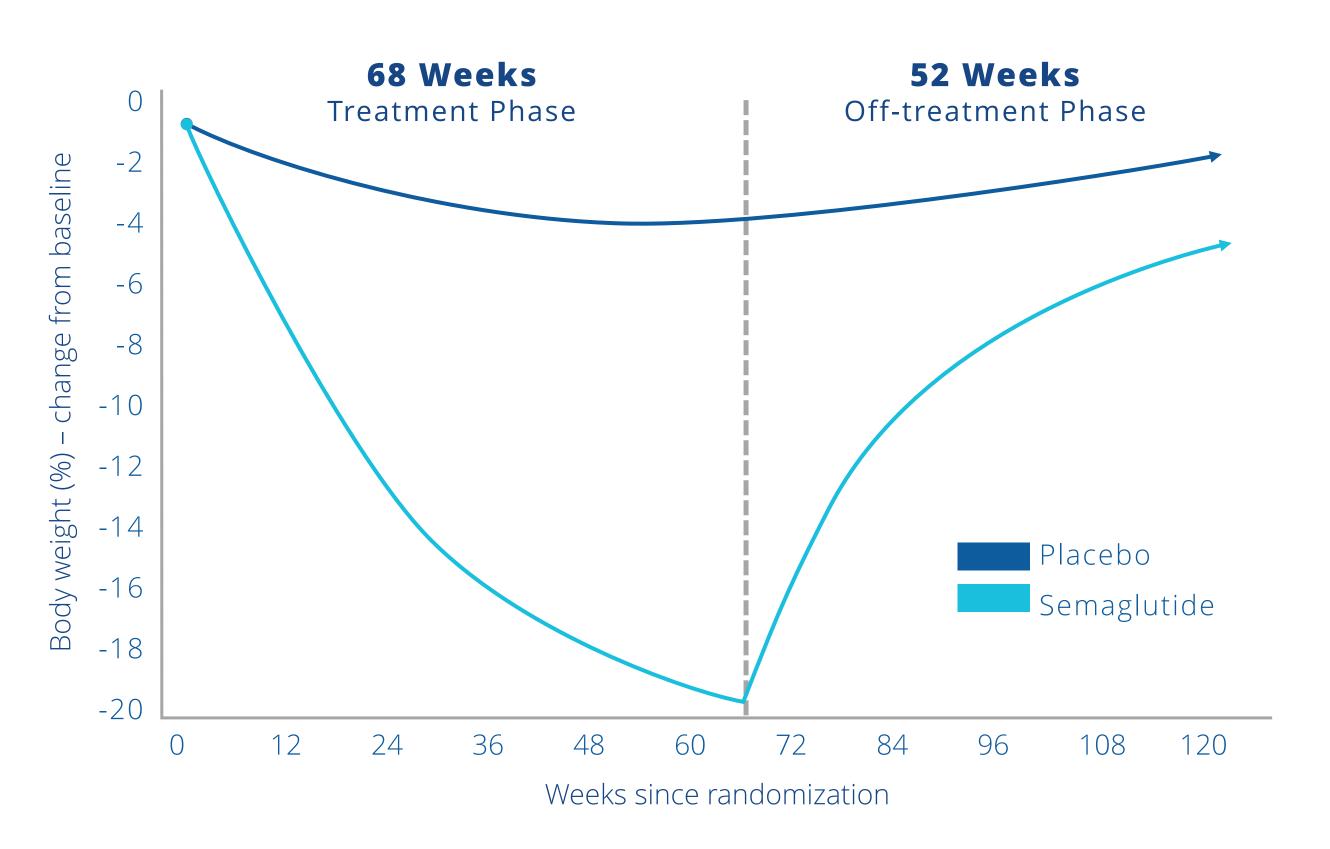
**off** GLP-1 medications in the first 12 months of use^

\*Ryan DH, Lingvay I, Deanfield J, et al. Long-term weight loss effects of semaglutide in obesity without diabetes in the SELECT trial. *Nature Medicine*. 2024;30(7):2049-2057. doi:10.1038/s41591-024-02996-7

^ Grosicki GJ, Thomas JG, Dhurandhar NV, Lofton H, Heymsfield S, Jonnalagadda SS. GLP-1 RA Discontinuation is Higher in Individuals with Overweight and Obesity Without Type 2 Diabetes



# Once GLP-1 Medications Are Stopped, Two-thirds of Lost Weight is Often Regained



### **Post-GLP-1 Medication**

After medication withdrawal, body weight regain was observed

Participants

regained two-thirds

of prior weight loss

Ongoing management, including nutrition and lifestyle behavior modification is key

Source: Wilding JPH, et al; STEP 1 Study Group. Weight regain and cardiometabolic effects after withdrawal of semaglutide: The STEP 1 trial extension. Diabetes Obes Metab. 2022 Aug;24(8):1553-1564. doi: 10.1111/dom.14725.



# Perhaps the Most Significant Challenge GLP-1 Patients Face Relates to Muscle Loss During Weight Loss



Weight lost from muscle
Up to 40%

GLP-1 medications can cause muscle loss equivalent to a decade's worth of naturally occurring muscle loss within just 12-18 months



Weight lost from lean muscle mass of 13%

OPTAVIA's Optimal Weight 5 & 1 Plan is clinically proven for weight loss

Wilding JPH, Batterham RL, Calanna S, Davies M, Van Gaal LF, Lingvay I, McGowan BM, Rosenstock J, Tran MTD, Wadden TA, Wharton S, Yokote K, Zeuthen N, Kushner RF; STEP 1 Study Group. Once-Weekly Semaglutide in Adults with Overweight or Obesity. N Engl J Med. 2021 Mar 18;384(11):989-1002. doi: 10.1056/NEJMoa2032183.

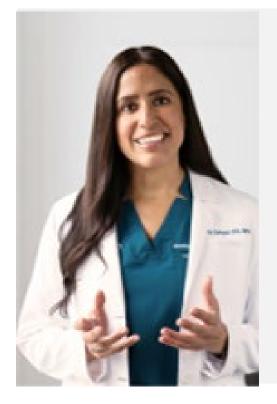
Grosicki GJ, Dhurandhar NV, Unick JL, Arent SM, Thomas JG, Lofton H, Shepherd MC, Kiel J, Coleman C, Jonnalagadda SS. Sculpting Success: The Importance of Diet and Physical Activity to Support Skeletal Muscle Health during Weight Loss with New Generation Anti-Obesity Medications. Curr Dev Nutr. 2024 Oct 18;8(11):104486. doi: 10.1016/j.cdnut.2024.104486.

Arterburn LM, Coleman CD, Kiel J, Kelley K, Mantilla L, Frye N, Sanoshy K, Cook CM. Randomized controlled trial assessing two commercial weight loss programs in adults with overweight or obesity. Obes Sci Pract. 2018 Dec 21;5(1):3-14. doi: 10.1002/osp4.312.

\*Medical advice, treatment, prescriptions, and the overall practice of medicine must be provided by a licensed healthcare professional. OPTAVIA and its coaches do not engage in or provide any medical services.



## Holistic Value Proposition of Plans Utilizing Ascend Products



### **Scientifically-Developed Food Choices**

- Plans for GLP-1 med users and non-med users who want support managing their weight
- Helps fill fiber, vitamin, mineral gaps



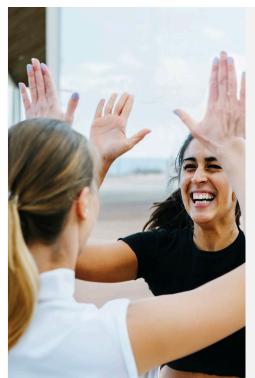
### **Lower Food Volume Options**

- **OPTA**VIA ASCEND is under 230 calories per serving
- ~20g of protein per eating occasion



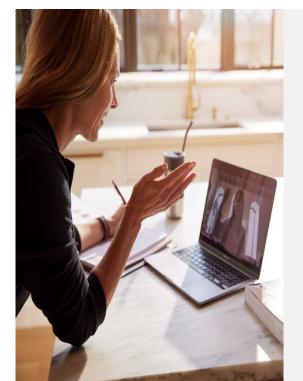
### **Fills Nutrient** Inadequacies

Dietary supplementation (Multivitamin & Minerals and Omega-3s)



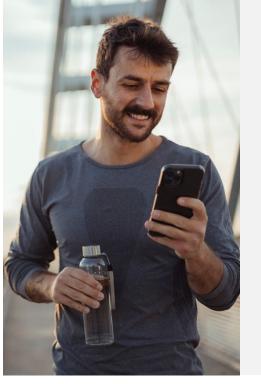
### Community

Support from like-minded individuals facing similar challenges



### Coaching

Dedicated coach providing personalized guidance, encouragement, & accountability



### **Customer Experience**

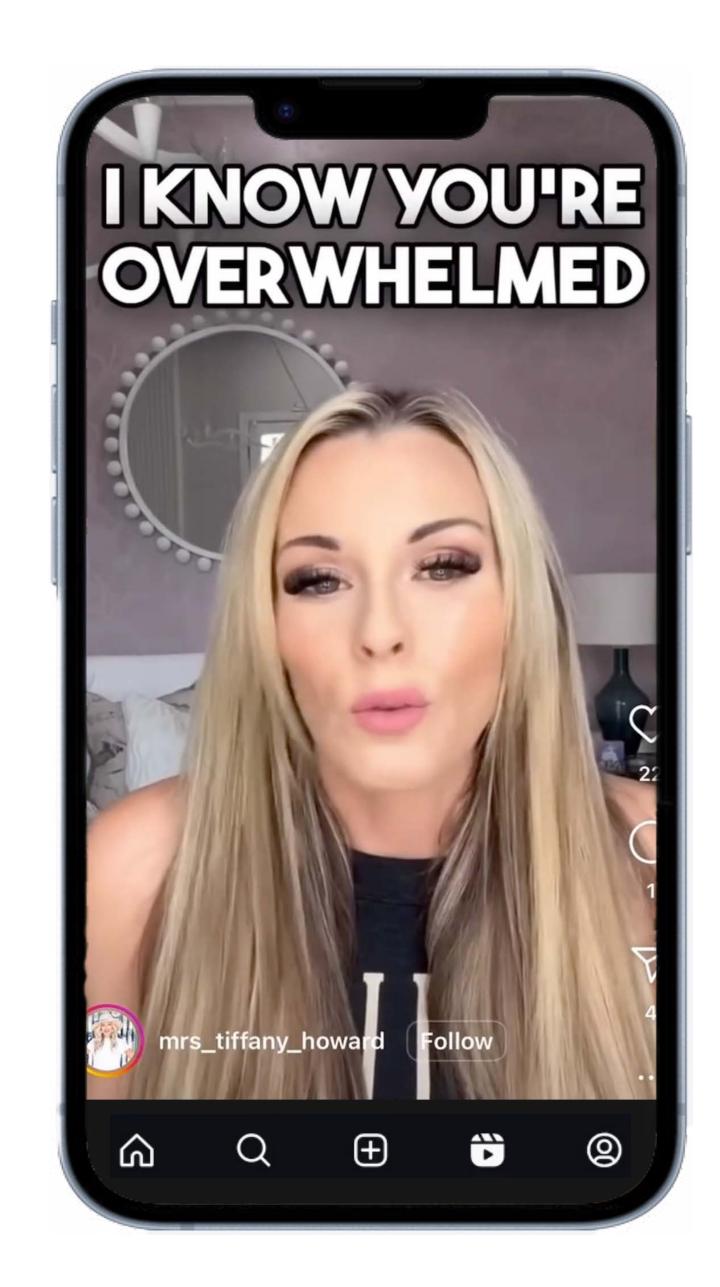
App with recipes, meal tracking, educational content & personalized gap-to-go actions



# OPTAVIA® Coaches Set Medifast® Apart

OPTAVIA champions people who are navigating weight loss at different moments in life, providing unparalleled coaching support along with community, nutrition and healthy habits.

The holistic approach empowers people to master their weight loss journey through each stage of life – and gives them the freedom to do it on their terms.







# Targeted Actions to Improve Coach Productivity

Opportunities	Tactics		Results	
Elevate coach education and training for new GLP-1 environment	On-going education and related support infrastructure	Self-guided training, including new podcasts with outside subject matter experts, and best practices shared by top performing coaches, to pair with live training events		Almost 50% of coaches have had at least 1 customer on GLP-1 medications
Enhance customer and coach incentive structure	Comprehensive and targeted set of programs for coaches	Emphasis on optimizing coach performance, getting new coaches off to a strong start, and creating clearer progression path		
		Targeted mix of recognition and incentive programs to excite coaches into incremental action & drive faster progression to higher ranks		New coaches are exhibiting higher Y/Y new client productivity rates  # of new coaches up meaningfully Y/Y in 1Q 2025 for first time in 3 years
Focus on coach leader tools/insights	Deeper visibility & greater insight	Provide more robust data for coaches, particularly more senior coaches, to enable a greater focus on personalized customer service and better insight into how to best build a businesses		
Increase customer value-add	Build out larger portfolio of products	Allows more tailored solutions for different need states	4	OPTAVIA ASCEND
		Broadens reach & impact in areas that resonate with coach & customer base		OPTAVIA ASCEND Exploring other areas



### Coach Programs to Help Reignite Growth

### Introduction of OPTAVIA EDGE Program

Field-wide recognition and duplication system designed to drive coach productivity, increase customer acquisition and coach sponsorship, and improve leadership development

### Clear tiered structure

4 achievement levels with progressive business-building behaviors & rewards

### **Behavior-based design**

Focuses on leading indicators of success, not just outcomes or ranking

### **Scalable Systems**

Built with marketing, training, & tracking tools, easily adoptable by both new & experienced coaches

### **Field Centric Activation**

Developed with top field leaders, reflects real-world best practices

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# EDGE

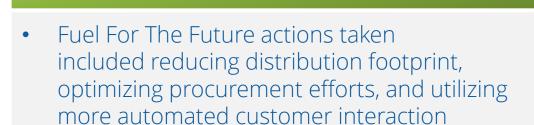
ENGAGE - DUPLICATE - GROW - ELEVATE





### Continued Focus on Cost Optimization

### **2024 Accomplishments**



- 2024 savings of \$21M
- The savings is both in Field and Business operations
- Savings has aided in keeping a strong balance sheet with \$162M in cash and zero debt as of Q4 2024



#### **Look Ahead To 2025**

- Targeting \$15M to \$20M in additional savings in 2025 in total for the entire organization
- Initial cost efficiencies realized, focus shifts to strategic savings
- Ongoing innovation and collaboration to drive further efficiency



### 2025 Priorities

### **Accelerate customer acquisition**

- Utilize enhanced coach-driven efforts supplemented by company-led marketing
- Attract new customers and reactivate lapsed participants

### Improve coach productivity

- Roll out of EDGE coach leadership development program
- Scale best practices of high-performing teams
- Leverage new coach education resources

### **Advance clinical research**

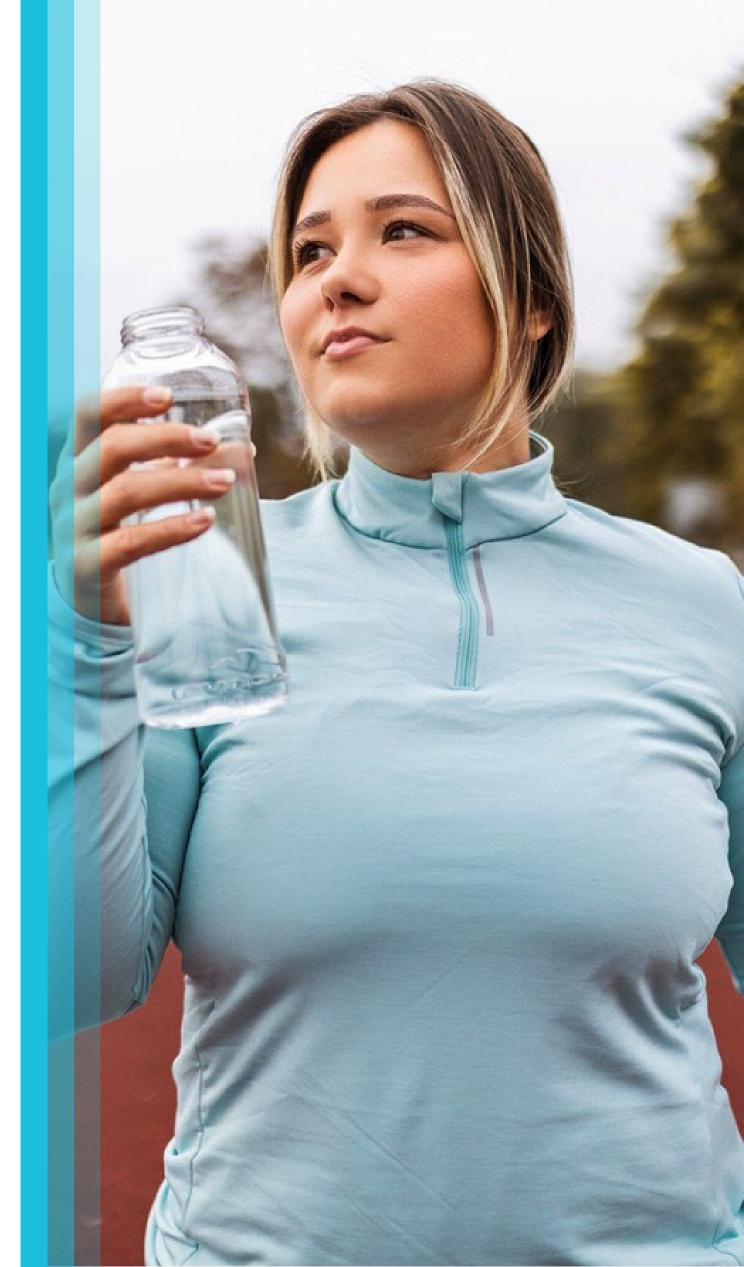
• Evaluate outcomes of **OPTA**VIA customers around GLP-1 medication use and lean muscle retention, as well as long-term weight maintenance outcomes

### **Strengthen product offerings**

- Offer tailored solutions for different need states, broadening the company's reach & impact
- Continue enhancing the introductory product offer
- Evaluate new categories

### **Maintain Financial Discipline**

• Deliver \$15-\$20 million in savings in 2025





Q2 2025
Guidance





(\$0.55) - \$0.00 Q2 earnings per share

Excludes any gains or losses from changes in the market price of the Company's LifeMD common stock investment

