

NEWS RELEASE

Community Bank System Announces First Quarter 2018 Earnings Conference Call

4/2/2018

SYRACUSE, N.Y., April 2, 2018 /PRNewswire/ -- Community Bank System, Inc. (NYSE: CBU) invites you to participate in a conference call to discuss the Company's financial and operating performance during its first quarter ended March 31, 2018.

Event: Earnings Conference Call – First Quarter 2018
When: Wednesday, April 25, 2018 at 11:00 a.m. Eastern Time
How: By conference call or from a simultaneous web cast

Access: Conference Call Dial-In:

866-548-2692
719-325-2430 – Outside the U.S. &
Canada

Conference ID Code:

7507810

Webcast:
<https://www.webcaster4.com/Webcast/Page/995/25249>

Mark E. Tryniski, President and Chief Executive Officer, and Scott A. Kingsley, Executive Vice President and Chief Financial Officer, will provide an overview of first quarter 2018 results. The management presentation typically lasts

approximately 15 minutes, followed by investor questions and discussion.

The company's results for the quarter will be released after the market closes on April 24, 2018, and will also be available in the "Investor Relations" section of the company's website, www.communitybankna.com.

The call will also be archived on the company's website for one year, and can be accessed at any time and at no cost during this period.

Community Bank System, Inc. operates more than 230 customer facilities across Upstate New York, Northeastern Pennsylvania, Vermont, and Western Massachusetts through its banking subsidiary, Community Bank, N.A. With assets of approximately \$10.7 billion, the DeWitt, N.Y. headquartered company is among the country's 150 largest financial institutions. In addition to a full range of retail, business, and municipal banking services, the Company offers comprehensive financial planning, insurance and wealth management services through its' Community Bank Wealth Management Group and OneGroup NY, Inc. operating subsidiaries. The Company's Benefit Plans Administrative Services, Inc. subsidiary (which includes Northeast Retirement Services, LLC) is a leading provider of employee benefits administration, trust services, fund administration and actuarial consulting services to customers on a national scale. Community Bank System, Inc. is listed on the New York Stock Exchange and the Company's stock trades under the symbol CBU. For more information about Community Bank visit www.communitybankna.com or <http://ir.communitybanksystem.com>.

For further information contact:

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E.V.P. and Chief Financial Officer

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