Form **8937** (December 2011)

Report of Organizational Actions Affecting Basis of Securities

Department of the Treasury Internal Revenue Service ► See separate instructions.

OMB No. 1545-2224

Part I Reporting	Issuer				
1 Issuer's name				2 Is	ssuer's employer identification number (EIN)
Community Bank System	Inc				16-1213679
3 Name of contact for ac		4 Telephon	e No. of contact	5 Er	nail address of contact
Scott Kingsley, EVP & CF	0		(315) 445-2282		.Kingsley@communitybankna.com
6 Number and street (or	P.O. box if mail is not	delivered to	street address) of contac	t 7 Cit	y, town, or post office, state, and Zip code of contact
5790 Widewaters Parkway	/				tt, New York 13214
8 Date of action		9 Class	sification and description	l	
February 3, 2017					vith and into Cohiba Merger Sub, LLC
10 CUSIP number	11 Serial number	s)	12 Ticker symbol	13 A	ccount number(s)
203607106	N/A		CBU (NYSE)		N/A
	ional Action Attac	ch additiona		d. See back of f	orm for additional questions.
14 Describe the organize the action ▶ Please		applicable, the	e date of the action or th	e date against wh	nich shareholders' ownership is measured for
	Victoria WI Astron				
15 Describe the quantita share or as a percen				ecurity in the har	nds of a U.S. taxpayer as an adjustment per
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16 Describe the calcular valuation dates ▶ PI		oasis and the	data that supports the o	alculation, such a	as the market values of securities and the

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Part II		rganizational Action (continued)				
7 List	the a	oplicable Internal Revenue Code section(s) and subsection(s) upon which th	e tax treatment is b	ased ►	Please see attached.
		t .				
B Cai	n any i	resulting loss be recognized? ► Please s	see attached.			
9 Pro	ovide a	any other information necessary to implem	ent the adjustment, such as the r	eportable tax year 🕨	► <u>Please</u>	see attached.
	Г	penalties of perjury, I declare that I have exam	in a d this waters including accompany	ing schodules and sta	tements	and to the best of my knowledge ar
	Under belief,	r penalties of perjury, I declare that I have exam- it is true, correct, and complete. Declaration of	preparer (other than officer) is based of	n all information of wh	ich prepa	rer has any knowledge.
Sign			Л		- 1	1, 1,5
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			1		1	
	Print	your name ► Scott Kingsley	Pranarer's signature	Title ► E'	VP and C	- PTIN
Paid		Print/Type preparer's name	Preparer's signature	Date		Check if if self-employed
Prepa		Firm's name ▶				Firm's EIN ▶
Use C	-	Firm's address ▶				Phone no.
Send Fo	orm 89	37 (including accompanying statements) t	o: Department of the Treasury, In	ternal Revenue Serv	rice, Ogc	len, UT 84201-0054

Form 8937

Community Bank System, Inc. (NYSE: CBU)

Posted on Community Bank System, Inc.'s website on March 16, 2017

EIN: 16-1213679

The information contained herein is being provided pursuant to the requirements of Section 6045B of the Internal Revenue Code of 1986, as amended (the "Code"). It contains a general summary regarding the application of certain U.S. federal income tax laws and regulations relating to the effects of the Merger (as defined below) on the tax basis of the various forms of merger consideration received by former Northeast Retirement Services, Inc. ("NRS") stockholders in connection with the Merger.

Community Bank System, Inc. (NYSE: CBU; "Community Bank System") does not provide tax advice to its stockholders. The examples below are provided pursuant to Section 6045B of the Code and are illustrative in nature for the convenience of the former stockholders of NRS and their tax advisors to use in connection with establishing their specific tax position. You should consult your own tax advisor regarding the particular consequences of the Merger to you, including the applicability and effect of all U.S. federal, state and local and foreign tax laws.

THE INFORMATION CONTAINED HEREIN DOES NOT CONSTITUTE TAX ADVICE AND DOES NOT PURPORT TO BE COMPLETE OR TO DESCRIBE THE CONSEQUENCES THAT MAY APPLY TO PARTICULAR CATEGORIES OF STOCKHOLDERS, NOR IS IT INTENDED OR WRITTEN TO BE USED, AND CANNOT BE USED, FOR THE PURPOSES OF AVOIDING PENALTIES UNDER THE CODE OR PROMOTING, MARKETING OR RECOMMENDING ANY TRANSACTION OR MATTER ADDRESSED HEREIN.

Part II

Question 14

On February 3, 2017, Community Bank System completed its acquisition of NRS pursuant to the Agreement and Plan of Merger, dated as of December 2, 2016 (the "Merger Agreement"), by and between Community Bank System, NRS, Cohiba Merger Sub, LLC ("Merger Sub"), and Shareholder Representative Services LLC. Under the terms of the Merger Agreement, NRS merged with and into Merger Sub (the "Merger"), with Merger Sub being the surviving corporation of the Merger.

Under the terms of the Merger Agreement, NRS stockholders were entitled to elect the form of merger consideration to be received in the transaction. Each stockholder who submitted a completed Letter of Election and Transmittal prior to the election deadline of February 1, 2017

had the ability to elect to receive, for each share of NRS common stock either (a) \$1,105.83 in cash, (b) 20.9081 shares of Community Bank System common stock, par value \$1.00 per share, or (c) the combination of \$552.92 in cash and 10.4541 shares of Community Bank System common stock. In addition, at the closing of the Merger, Community Bank System deposited into escrow, to satisfy certain customary indemnification obligations of NRS stockholders, an amount per NRS share equal to 1.1628 shares of Community Bank System common stock and \$61.50 in cash and paid to the Stockholders' Representative, on behalf of the NRS stockholders, an amount equal to \$1.17 in cash per NRS share, to pay the Stockholders' Representative's fees and expenses. However, all elections were subject to certain adjustment and allocation procedures set forth in the Merger Agreement to ensure that approximately 50% of the NRS common stock was converted into cash and approximately 50% of NRS common stock was converted into shares of Community Bank System common stock.

Most of the NRS stockholders who submitted election forms by the election deadline made either the "mixed election" or the "all-stock" election to receive their merger consideration partially or solely in the form of shares of Community Bank System common stock. As a result of the elections of NRS stockholders, and in accordance with the allocation and proration mechanisms of the Merger Agreement, the merger consideration was allocated as follows:

- Those stockholders who elected to receive only Community Bank System common stock in the Merger received, for each share of NRS common stock they owned, received \$319.04 of cash per share and 14.8760 shares of Community Bank Common Stock;
- Those stockholders who elected to receive all cash in the Merger received \$1,105.83 in cash for each share of NRS common stock they owned;
- Those stockholders who elected to receive 50% in Community Bank System common stock and 50% in cash received \$552.92 in cash and 10.4541 shares of Community Bank System, Inc. common stock per share; and
- Those stockholders that did not select an election preference or submit a properly completed election form within the required timeframe received 50% in Community Bank System common stock and 50% in cash received \$552.92 in cash and 10.4541 shares of Community Bank System, Inc. common stock per share.

No fractional shares of Community Bank System common stock were issued in the Merger and any fractional share of Community Bank System common stock was paid at the rate of \$59.09 per share.

Additional Consideration

In addition to the Merger consideration paid at the closing on February 3, 2017, Community Bank System deposited into escrow, to satisfy certain customary indemnification obligations of NRS stockholders, an amount per NRS share equal to 1.1628 shares of Community Bank System

common stock and \$61.50 in cash. The indemnification escrow will survive until the later of the 12 month anniversary date of the closing (February 3, 2018) or the date Community Bank System files it Form 10-K for the year ending December 31, 2017. Assuming no indemnification is pending at the end of the survival period, any amount remaining will be released to the former NRS stockholders based upon the contribution of each to the escrow fund. The escrow agent will issue each stockholder a Form 1099 reflecting the amount of escrowed consideration paid to such stockholder in 2018. Upon distribution of the escrowed consideration, Community Bank System will post an amendment to this Form 8937 on its website.

Question 15

The effect of the Merger on the tax basis of an NRS stockholder depends on the form of consideration received and are summarized below:

1. Stockholders who received only cash consideration (i.e., NRS stockholders who elected cash only consideration).

A transaction in which a stockholder exchanged his or her shares of NRS common stock solely for cash generally will result in recognition of gain or loss by the holder in an amount equal to the difference between the amount of cash received in the Merger and the stockholder's tax basis in the NRS shares surrendered. Because the stockholder did not receive any new stock, there will be no new basis to compute. The taxability of capital gains and/or deductibility of capital losses is subject to limitations. *You should consult your tax advisor for more information*.

2. Stockholders who received mixed merger consideration consisting of both stock and cash (i.e., NRS stockholders who elected to receive (1) a combination of 50% stock and 50% cash consideration, (2) those who made an invalid election or no election or (3) all stock consideration and were subject to proration).

A transaction in which a stockholder exchanged his or her shares of NRS common stock for a combination of Community Bank System common stock and cash affects such stockholder's tax basis. Generally, the aggregate tax basis of Community Bank System common stock received by the NRS stockholder in the Merger will be equal to the aggregate adjusted tax basis of the shares of NRS common stock exchanged, reduced by the amount of cash received pursuant to the Merger (excluding any cash received in lieu of a fractional share of Community Bank System common stock) and increased by the amount of gain (excluding gain or loss resulting from any fractional share deemed received and exchanged for cash), if any, recognized by the NRS stockholder on the exchange. The amount of gain recognized is the lesser of (A) the amount of gain realized (i.e., the excess of the sum of the amount of cash and the fair market value of Community Bank System common stock received pursuant to the Merger over the stockholder's aggregate tax basis in the shares of NRS common stock surrendered) and (B) the amount of cash received pursuant to the Merger (excluding any cash received in lieu of a fractional share of Community Bank System common stock).

Treatment of Cash in Lieu of Fractional Shares. The receipt of cash in lieu of a fractional share of Community Bank System common stock generally will be treated as if the fractional share had been distributed to the NRS stockholder in connection with the Merger and then sold for cash in a taxable transaction. Gain or loss generally will be recognized based on the difference between the amount of cash received in lieu of the fractional share and the portion of the stockholder's aggregate adjusted tax basis in the shares of Community Bank System common stock received in the Merger that is allocable to the fractional share. The gain or loss generally will be long-term capital gain or loss if the holding period of the corresponding NRS common stock surrendered is more than one year at the effective time of the Merger. The deductibility of capital losses is subject to limitations.

<u>Fair Market Value of the Stock Received.</u> U.S. federal income tax law does not specifically prescribe how you should determine the fair market value of Community Bank System common stock for purposes of allocating your tax basis in connection with the Merger. Generally, fair market value is defined as the price at which property would change hands between a willing buyer and a willing seller, neither being under any compulsion to buy or to sell and both having reasonable knowledge of the facts. One possible approach to the various methods for determining the fair market value of Community Bank System common stock is to use the closing price of Community Bank System's common stock on February 3, 2017, the day of Merger, which was \$59.35 per share as reported on the New York Stock Exchange. Other approaches to determine the fair market value may also be possible. *You should consult your tax advisor to determine what measure of fair market value is appropriate.*

Question 16

The following example illustrates the method by which a former NRS stockholder would determine his or her basis in the Community Bank System stock received in the Merger. The example assumes that the stockholder is an individual U.S. citizen or resident who acquired his or her NRS stock in one block at the same price for cash and holds such shares as capital assets. The example does not address any special rules that may apply to a particular stockholder (including shares received as compensation), nor do they address the consequences of any state, local or foreign tax laws.

1. Stockholders receiving only cash consideration

The following is an illustrative example of how the basis determination would be applied to a hypothetical stockholder who received cash consideration:

Shares of NRS common stock owned: 100

Assumed tax basis in each share of NRS common stock: \$100.00 per share

NRS stockholder's aggregate adjusted tax basis (100 shares of NRS common stock multiplied by \$100.00 per share): \$10,000.00

Cash consideration received in the Merger (100 shares of NRS common stock multiplied by \$1,107 in cash per share, which includes \$1.17 per share paid to SRS): \$110,700.00

Recognized gain (\$110,700 in cash consideration received minus \$10,000.00 aggregate adjusted tax basis): \$100,700.00

2. Stockholders receiving mixed 50% stock and 50% cash consideration

The following is an illustrative example of the basis determination for a hypothetical stockholder who elected to receive 50% stock consideration and 50% cash consideration:

Shares of NRS common stock owned: 100

Assumed tax basis in each share of NRS common stock: \$100.00 per share

Fair market value of each share of Community Bank System common stock received in the Merger: \$59.35 (closing price of Community Bank System's common stock on February 3, 2017, the day of the Merger)

No fractional shares of Community Bank System common stock were issued in the Merger and any fractional share of Community Bank System common stock was paid at the rate of \$59.09 per share.

1. Cost basis in NRS Common Stock:

\$10,000.00

(100 shares of NRS common stock multiplied by \$100.00 per share)

2. Total Merger Consideration:

Common stock received in Merger (1,045 shares of Community Bank System common stock multiplied by \$59.35)

\$62,020.75

Number of shares determined as follows:

Each share of NRS common stock was exchanged for 10.4541 shares of Community Bank System common stock (10.4541 multiplied by 100 shares): 1,045.41 shares

Whole shares of Community Bank System common stock received in the Merger: 1,045 (rounded down from 1,045.41)

Cash consideration received in the Merger (100 shares of NRS + 55,292.00 common stock multiplied by \$552.92 in cash per share)

Cash consideration paid to SRS (100 shares of NRS common stock + 117.00 multiplied by \$1.17 in cash per share)

	Value of fractional share of Community Bank System share received (0.41 shares of Community Bank System common stock multiplied by \$59.09 in cash per share)	+ 24.23
	Total Merger Consideration	\$117,453.98
3.	Realized Gain	\$11 5 450 00
	Total Consideration	\$117,453.98
	Less: Cost basis in NRS common stock	-10,000.00
	Realized Gain:	\$107,453.98
4.	Recognized Gain Determined as lesser of Realized Gain or Cash Received (not including cash in lieu of the fractional shares)	\$55,409.00
5.	Tax Basis in Community Bank System shares received in the Merger	
	Basis in NRS Shares	\$10,000.00
	Less: Cash Amount Received	-55,409.00
	Plus: Recognized Gain	+55,409.00
	Basis in Community Bank System shares	\$10,000.00
6.	Taxable Gain on Fractional Share	
	Cash paid in lieu of fraction shares (.41 multiplied by \$59.09)	\$24.23
	Less: Basis attributable to fractional shares (.41 multiplied by \$9.57)	-3.92
	Basis of fractional share determined as follows: Total basis in Community Bank System stock divided by the amount of Community Bank System shares received, including fractional shares (\$10,000/1,045.41): \$9.57	
	Taxable Gain	\$20.31
7.	Final Adjusted Tax Basis in Community Bank System Shares Basis in shares received (including fractional shares)	\$10,000.00
	Less: Basis attributable to fractional share	- 3.92
	Basis in Community Bank System shares	\$9,996.08
	Per Share Basis (\$9,996.08 divided by 1,045)	\$9.57

3. Stockholders receiving mixed stock and cash consideration who elected to receive all stock consideration but were subject to proration

The following is an illustrative example of the basis determination for a hypothetical stockholder who elected to receive all stock consideration and was subject to proration.

Shares of NRS common stock owned: 100

Assumed tax basis in each share of NRS common stock: \$100.00 per share

Fair market value of each share of Community Bank System common stock received in the Merger: \$59.35 (closing price of Community Bank System's common stock on February 3, 2017, the day of the Merger)

No fractional shares of Community Bank System common stock were issued in the Merger and any fractional share of Community Bank System common stock was paid at the rate of \$59.09 per share.

1. Cost basis in NRS Common Stock:

\$10,000.00

+ 35.45

(100 shares of NRS common stock multiplied by \$100.00 per share)

2. Total Merger Consideration:

Common stock received in Merger (1,487 Shares of Community	\$88,253.45
Bank System common stock multiplied by \$59.35)	

Number of shares determined as follows:

Each share of NRS common stock was exchanged for 14.8760 shares of Community Bank System common stock (14.8760 multiplied by 100 shares): 1,487.6 shares

Whole shares of Community Bank System common stock received in the Merger (1,487.6 shares, rounded down to the nearest whole share): 1,487 (rounded down from 1,487.6)

Cash consideration received in the Merger (Each share of NRS	+31,904.00
common stock multiplied by \$319.04 in cash per share)	

Cash consideration paid to SRS (100 shares of NRS common	+ 117.00
stock multiplied by \$1.17 in cash per share)	

Value of fractional share of Community Bank System shares received (.60 shares of Community Bank System common stock multiplied by \$59.09 in cash per share)

Total Merger Consideration	\$120,309.90

3. Realized Gain

Total Consideration	\$120,309.90
Less: Cost basis in NRS common stock	-10,000.00_
Realized Gain:	\$110,309.90

4. Recognized Gain \$32,021.00

Determined as lesser of Realized Gain or Cash Received (not including cash in lieu of the fractional shares)

5. Tax Basis in Community Bank System shares received in the Merger

Basis in NRS Shares	\$10,000.00
Less: Cash Amount Received	-32,021.00
Plus: Recognized Gain	+32,021.00
Basis in Community Bank System shares	\$10,000.00
6. Taxable Gain on Fractional Share	
Cash paid in lieu of fraction shares (.60 multiplied by \$59.09)	\$35.45
Less: Basis attributable to fractional shares (.60 multiplied by \$6.72)	-4.03
Basis of fractional share determined as follows: Total basis in Community Bank System stock divided by the amount of Community Bank System shares received, including fractional shares \$10,000/1,487.6): \$6.72	
Taxable Gain	\$31.42
7. Final Adjusted Tax Basis in Community Bank System Shares	
Basis in shares received (including fractional shares)	\$10,000.00
Less: Basis attributable to fractional share	-4.03
Basis in Community Bank System shares	\$9,995.97
Per Share Basis (\$9,995.97 divided by 1,487)	\$6.72

Questions 17 & 18

The Merger was intended to qualify as a "reorganization" within the meaning of Section 368(a) of the Code. In general, the federal income tax consequences to the former NRS stockholders are determined under Sections 356, 358 and 1221 of the Code. Generally, NRS stockholders must recognize gain (but not loss), pursuant to Section 356 of the Code, in an amount equal to the lesser of (1) the amount of gain realized (i.e., the excess of the sum of the amount of cash and fair market value of the Community Bank System common stock received in the Merger over the stockholder's adjusted basis in its shares of NRS common stock surrendered, as determined pursuant to Sections 1001 and 1011 of the Code) and (2) the amount of cash received pursuant to the Merger (excluding any cash received in lieu of a fractional share of Community Bank System common stock).

Question 19

The Merger and initial consideration payment was effective February 3, 2017 and the reportable tax year for the initial consideration is 2017. The additional escrowed consideration will be reported in tax year 2018.